



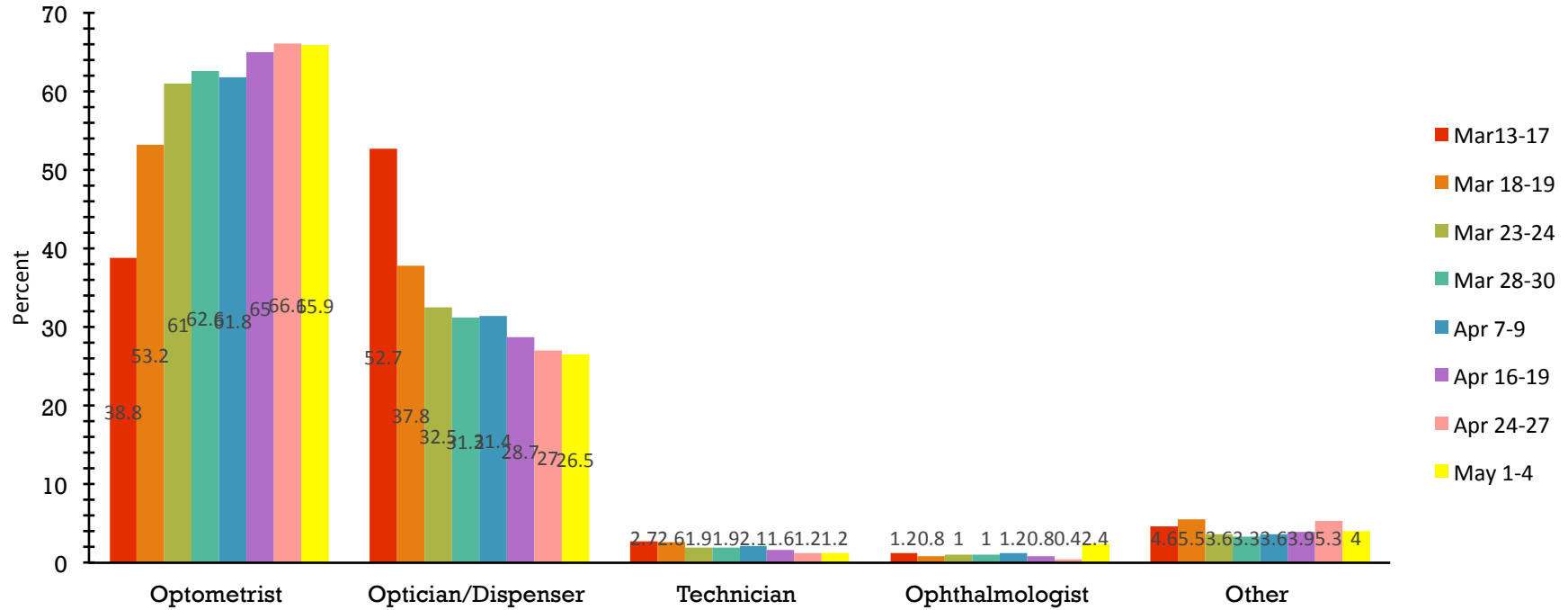
▼ Coronavirus ECP
Survey - Wave 8

Respondents

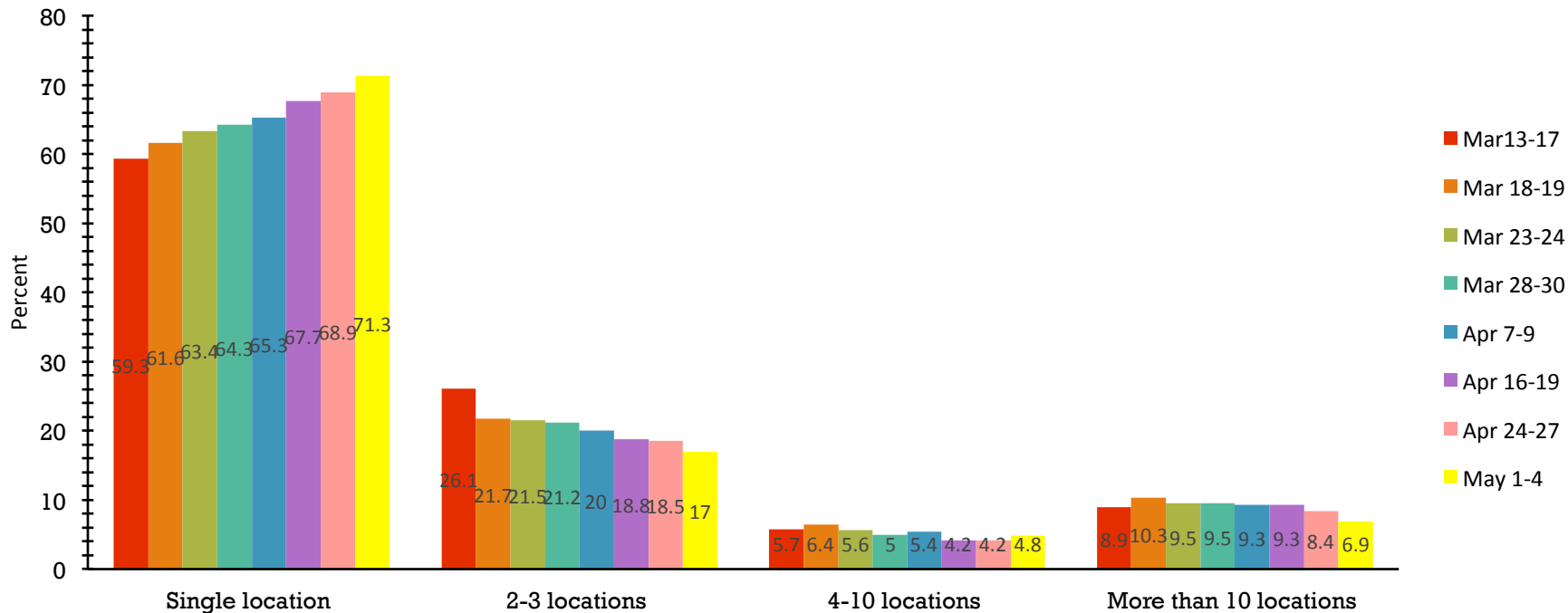
- This survey was asked in several waves.
 - Wave 1 ran from Mar 13-17. 583 completes.
 - Wave 2 ran from Mar 18-19. 1,341 completes.
 - Wave 3 ran from Mar 23-24. 1,285 completes
 - Wave 4 ran from Mar 28-30. 1,769 completes.
 - Wave 5 ran from Apr 7-9. 1,306 completes.
 - Wave 6 ran from Apr 16-19. 1,110 completes.
 - Wave 7 ran from Apr 24-27. 922 completes.
 - Wave 8 ran from May 1-4. 699 completes.

- Questions varied slightly in each wave
- Comparisons are shown wherever possible.

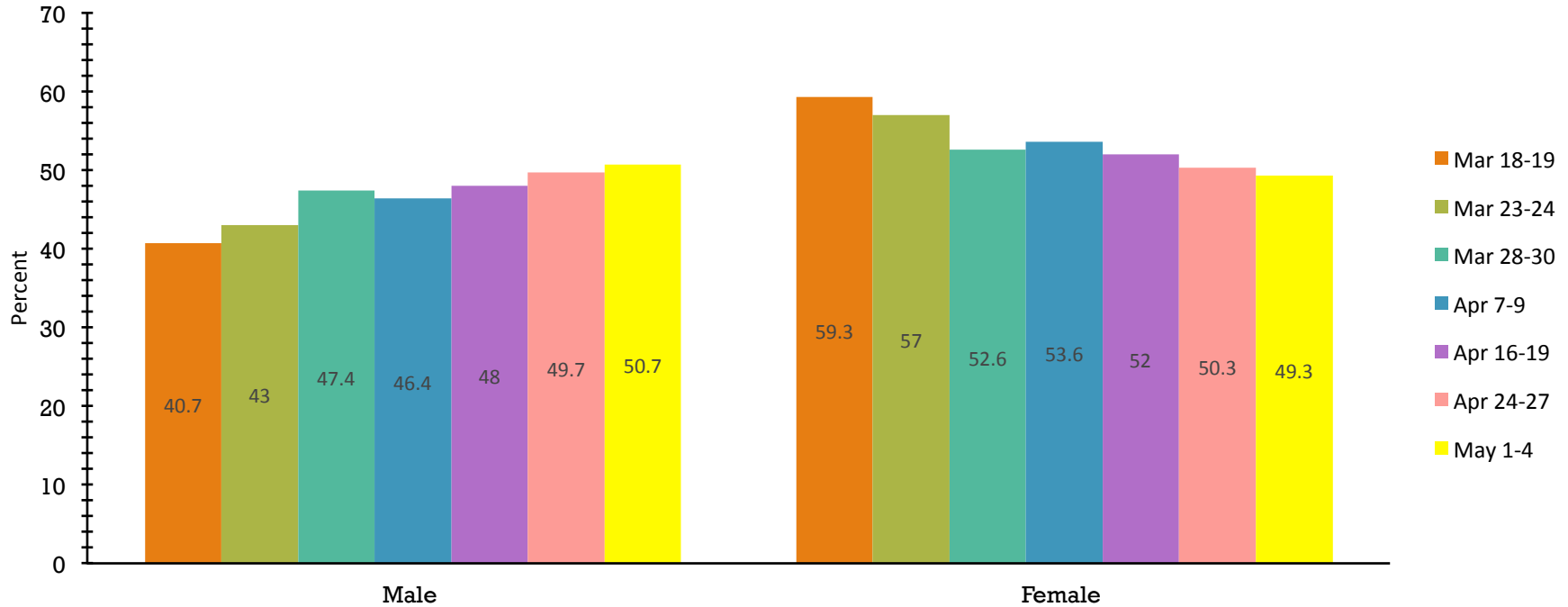
What is your profession?



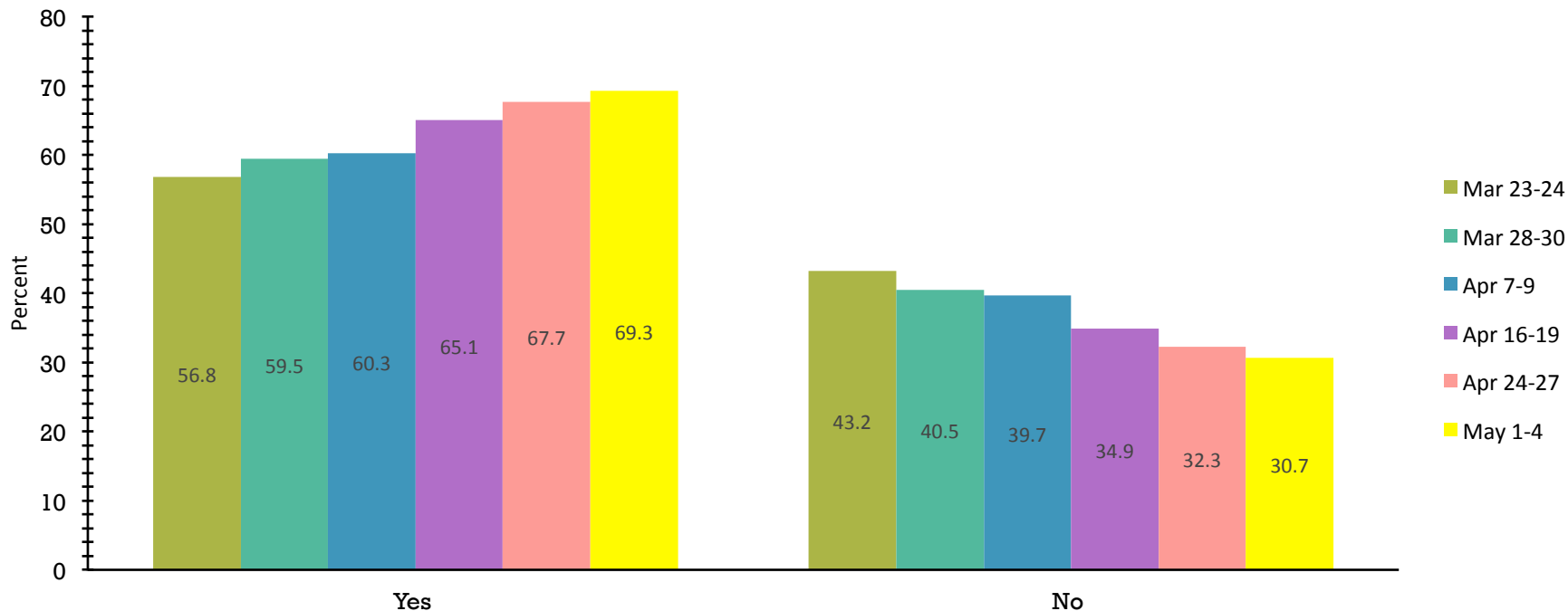
How many locations are associated with the location you primarily work at?



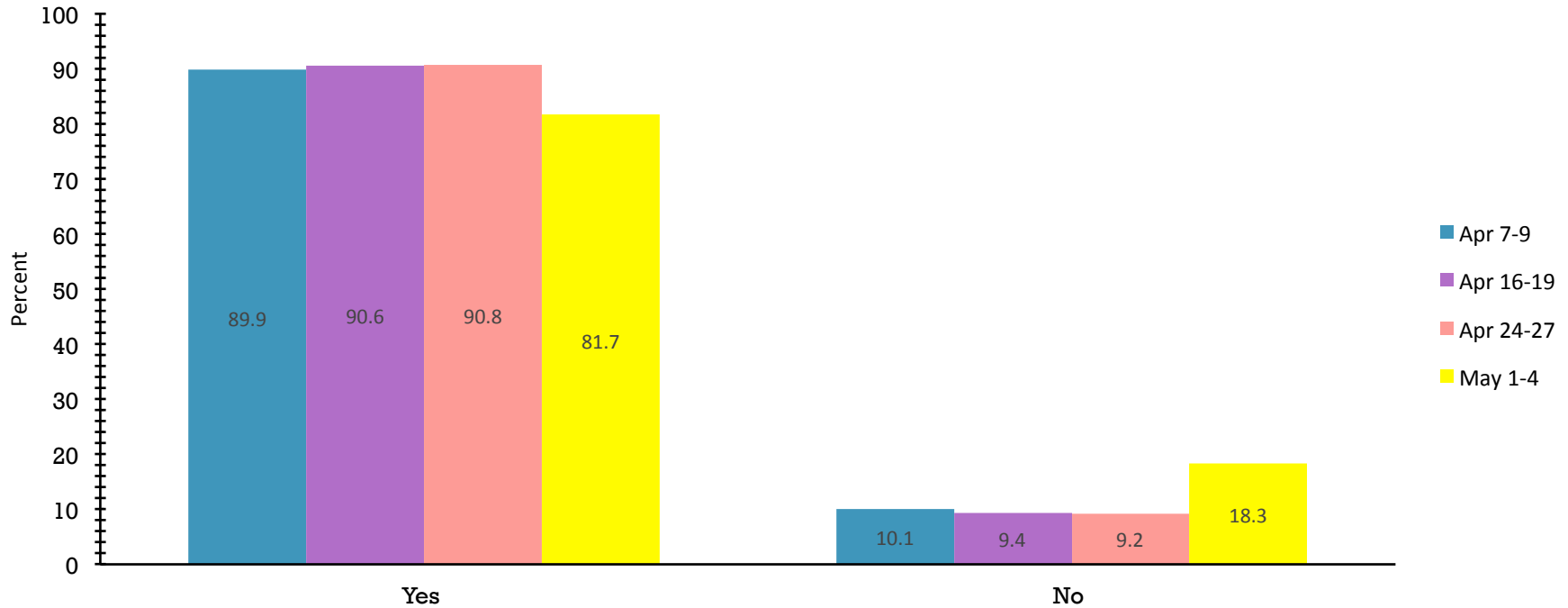
What is your gender?



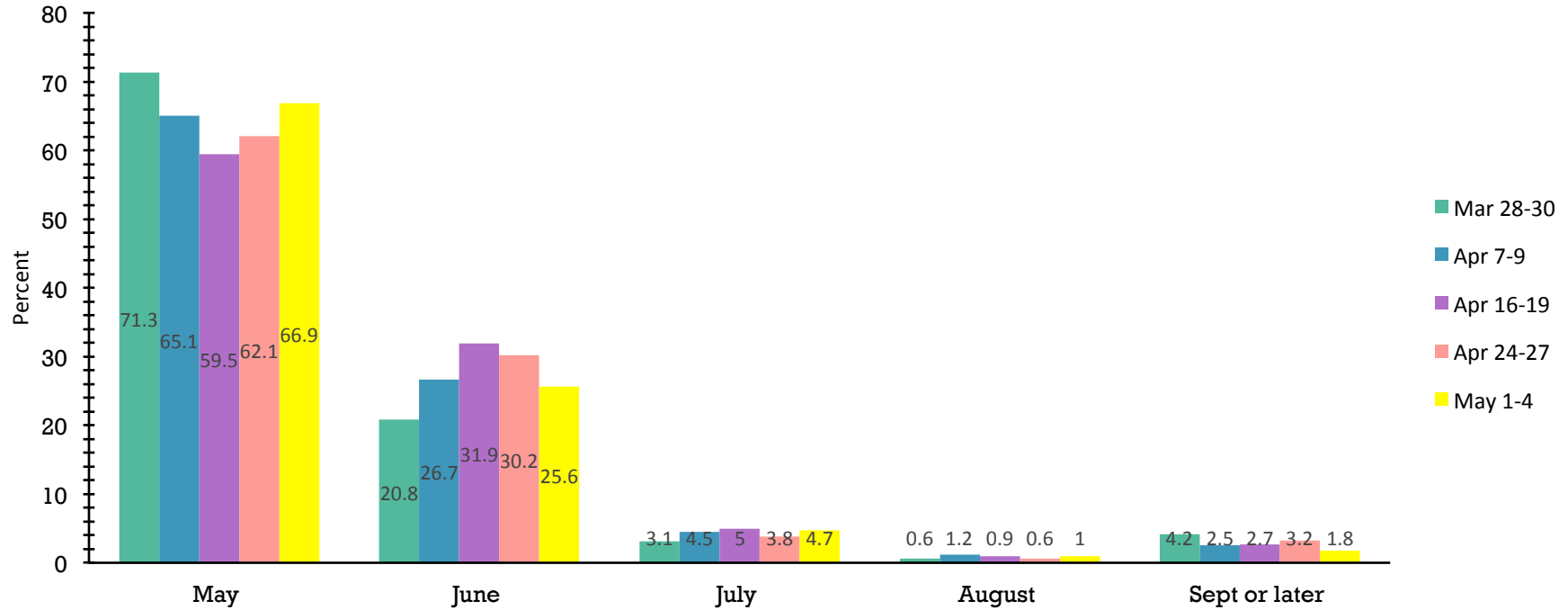
Are you an owner or decision-maker in terms of closing offices/access?



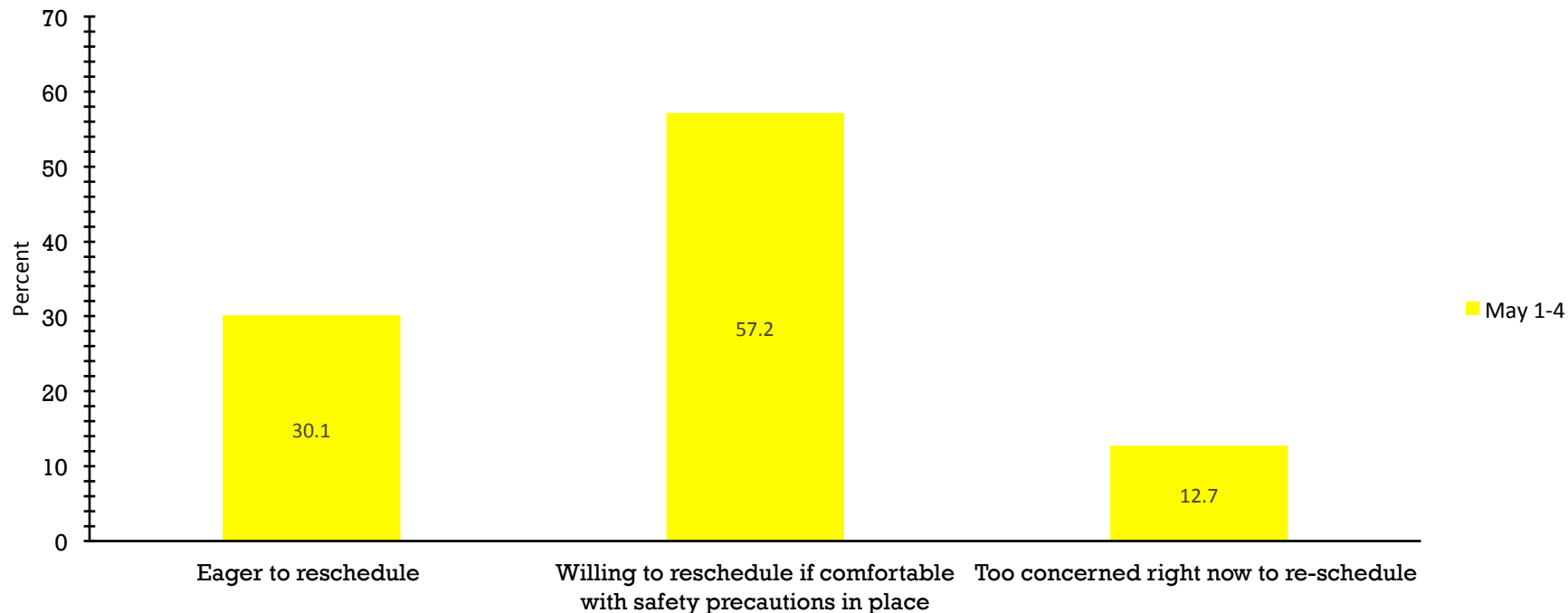
Is your locality currently under a stay-at-home order?



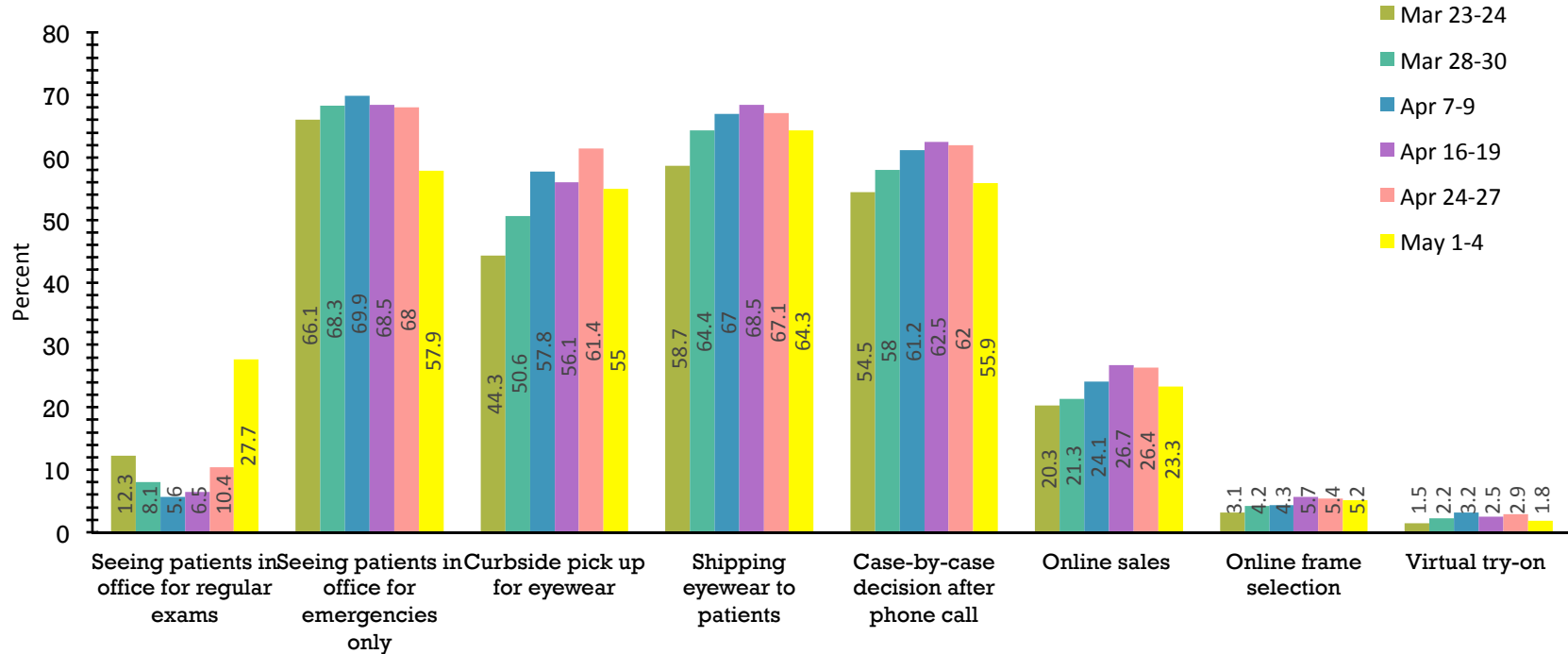
When are you starting to reschedule appointments for?



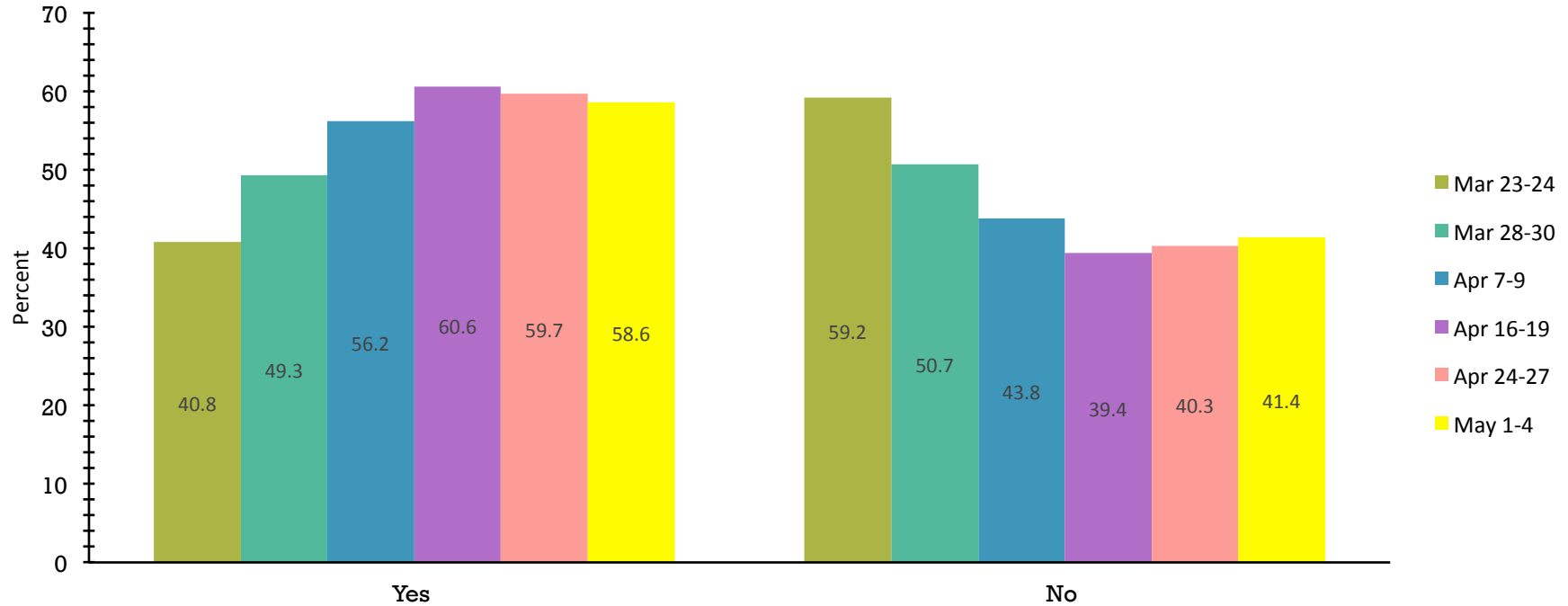
How are your patients reacting when you are contacting to reschedule?



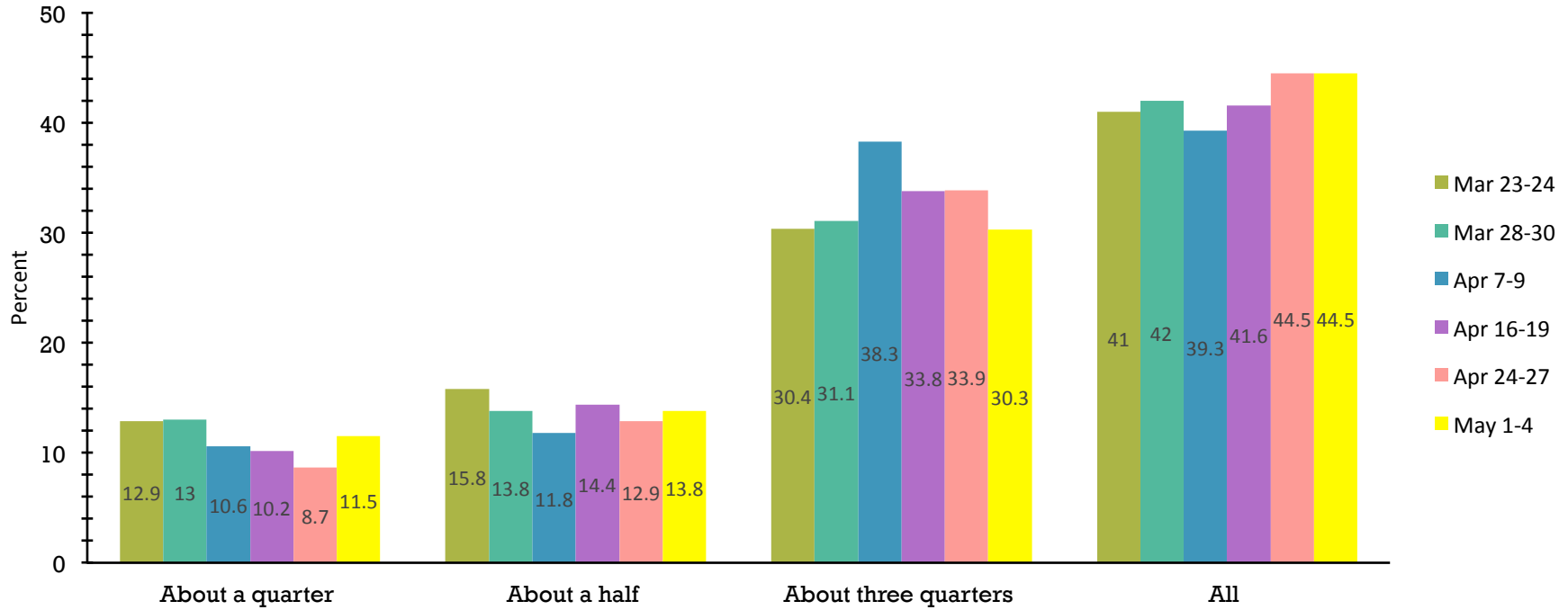
What services are you currently offering? Check all that apply.



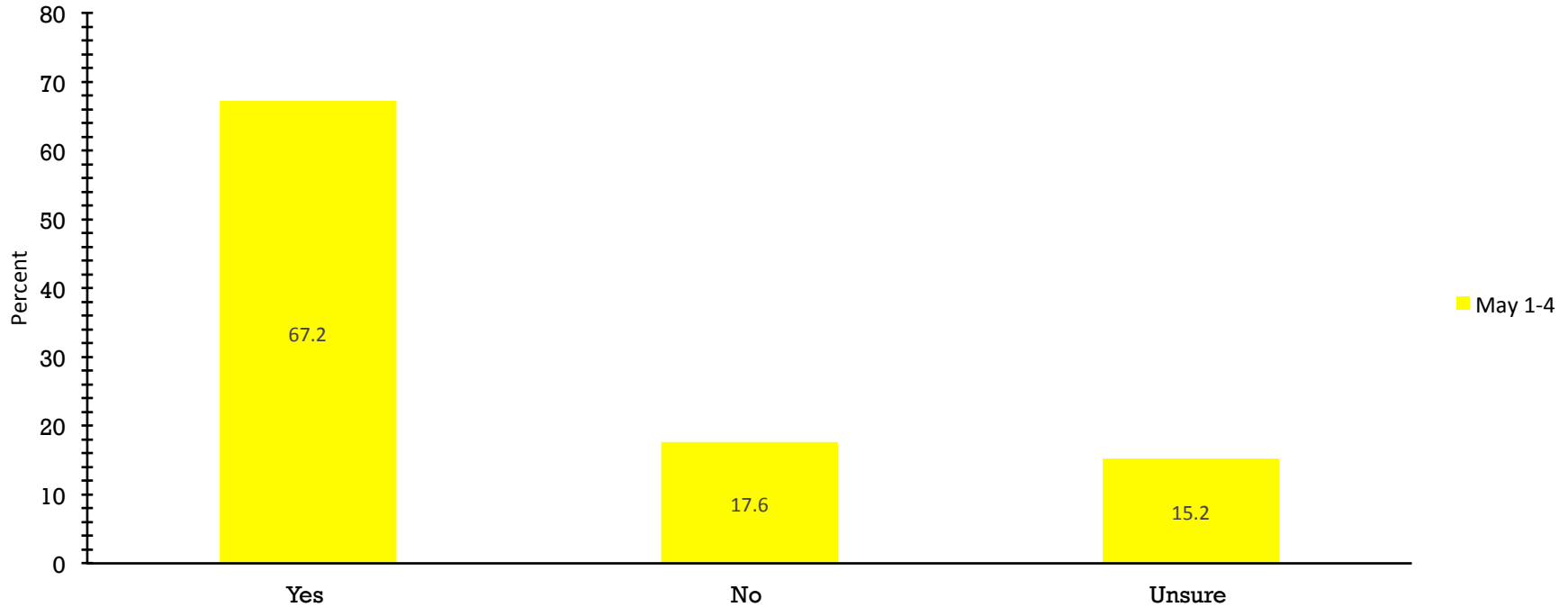
Have any staff at your location been let go/laid off?



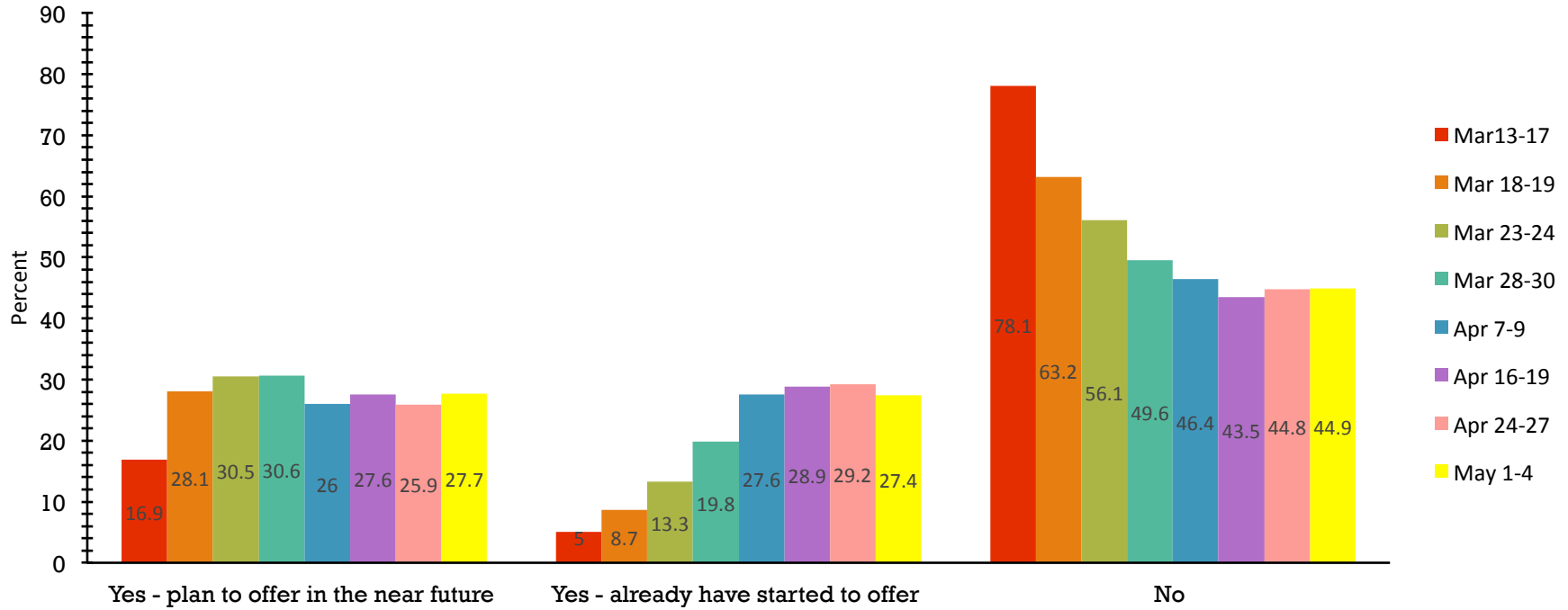
How much of the staff?



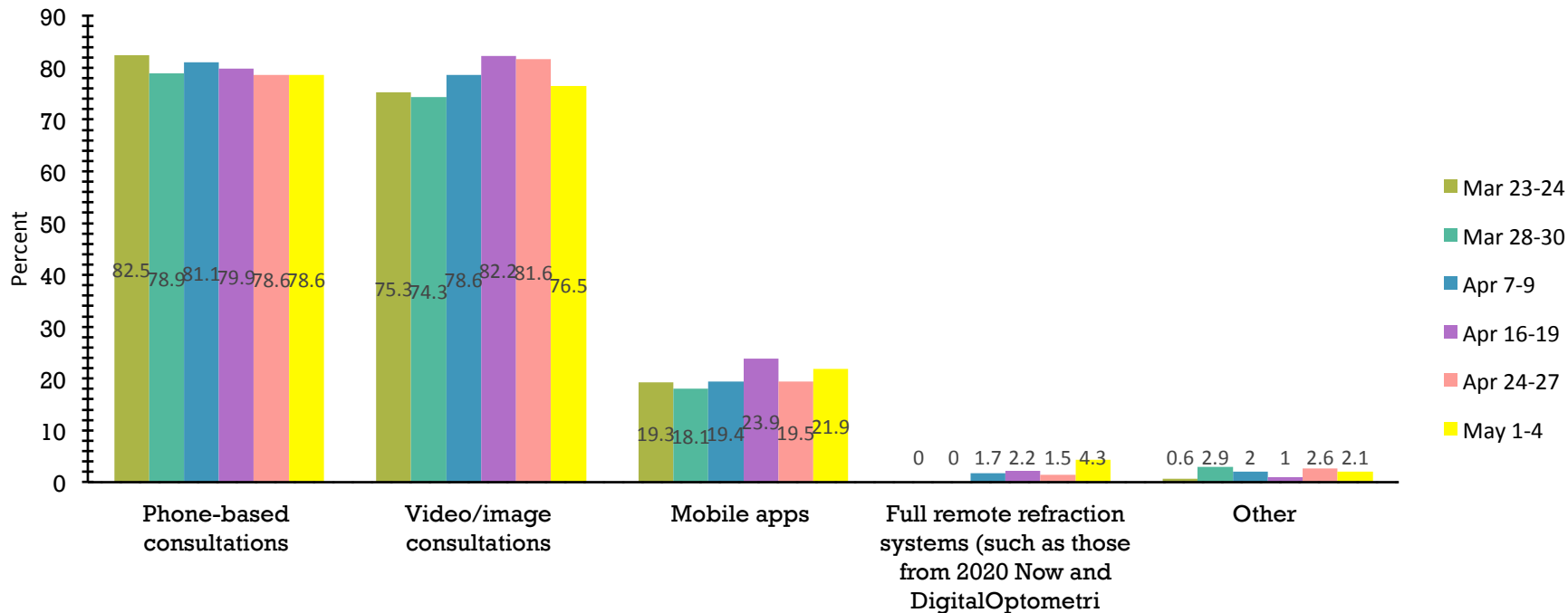
Are there plans to re-hire any staff that was laid off?



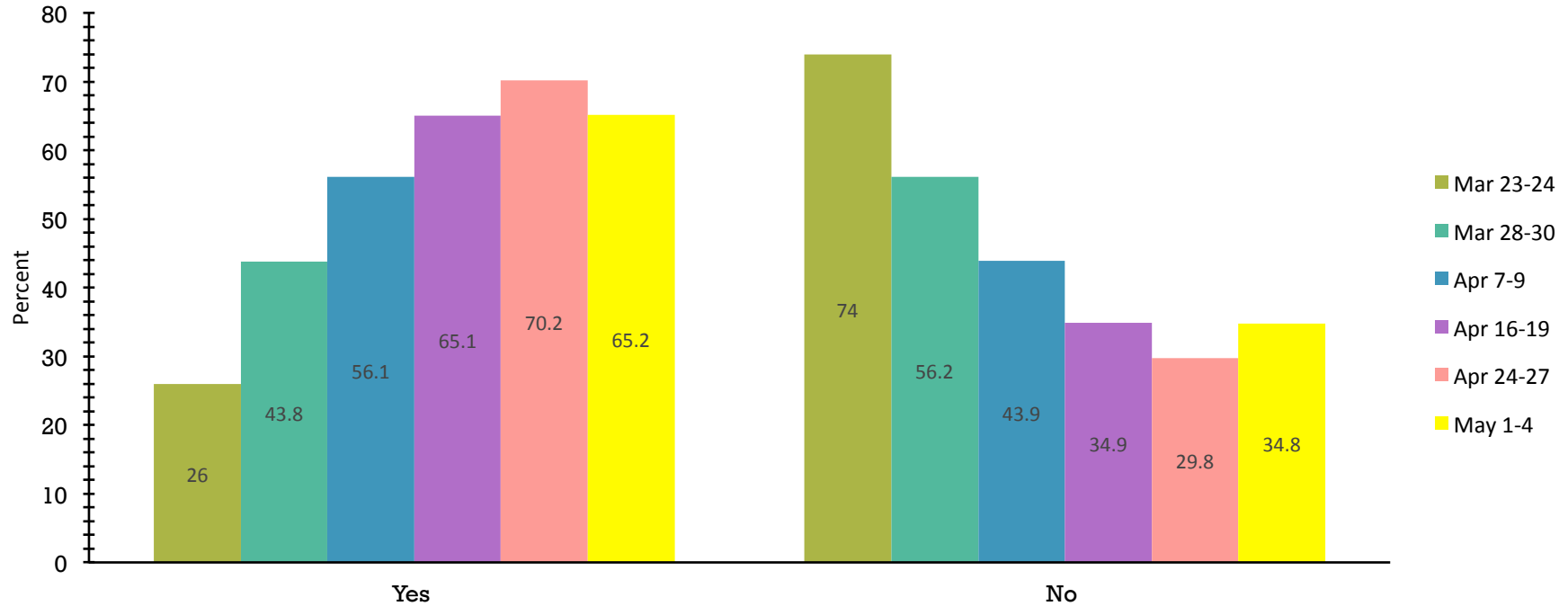
Has the Coronavirus influenced your consideration of offering telehealth services/options?



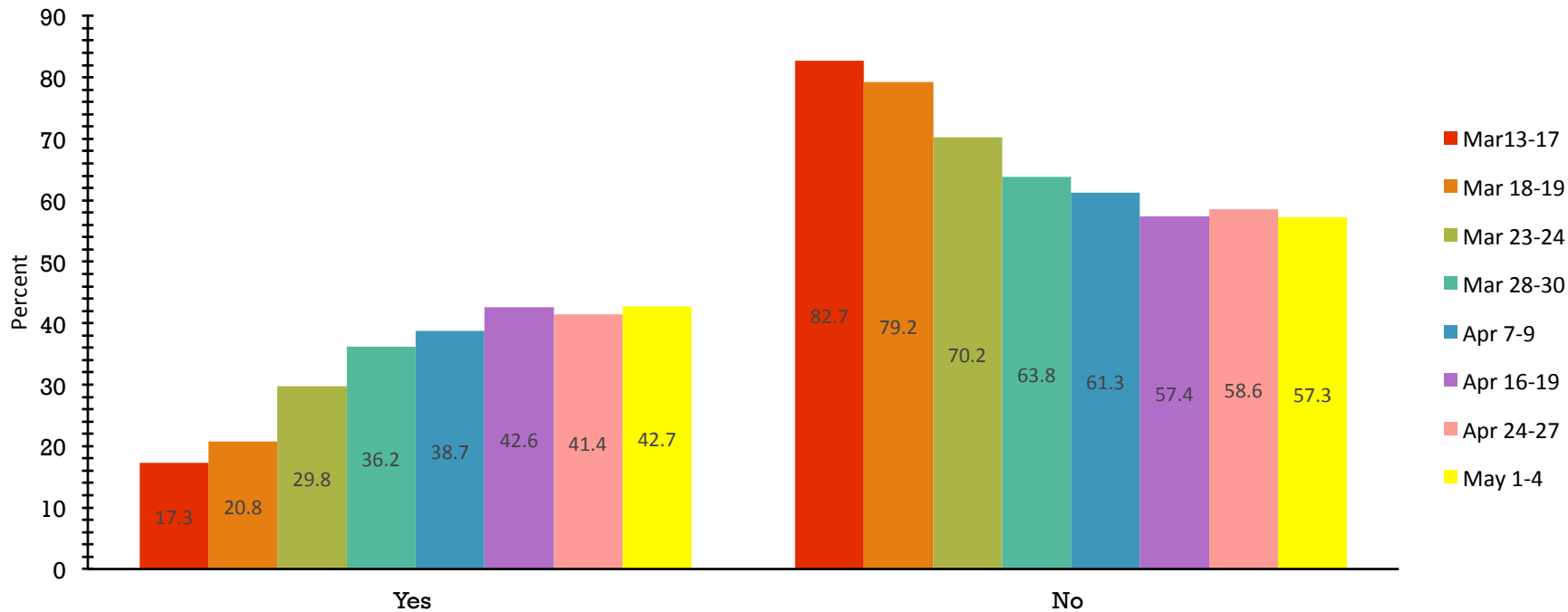
What telehealth services are you offering/using? Check all that apply.



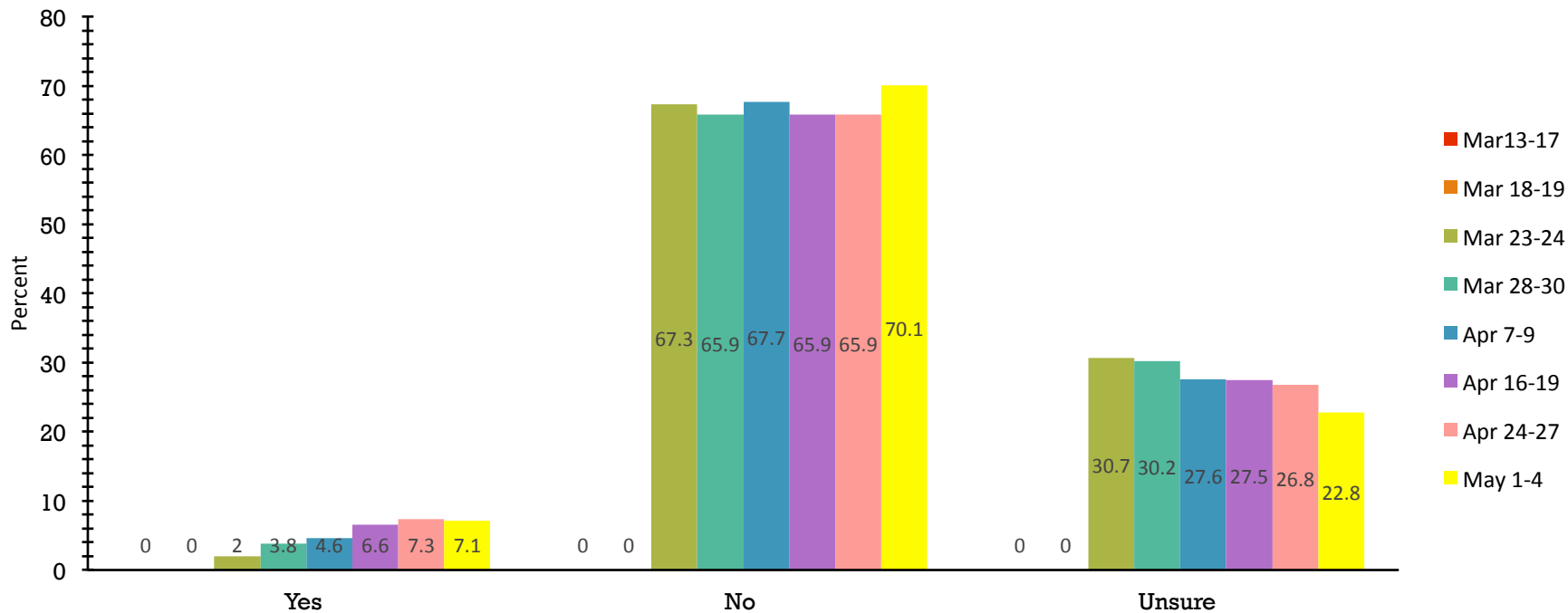
Have you billed for telehealth services in the last two weeks?



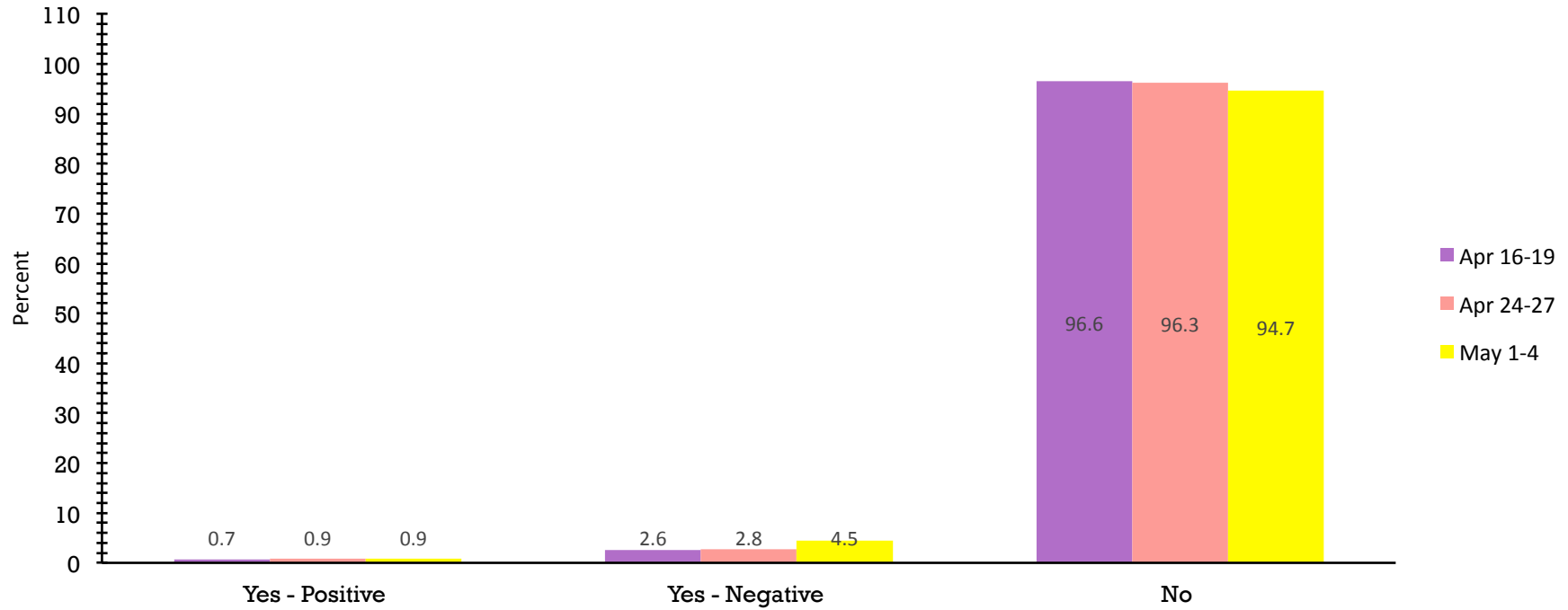
Has the advent of the Coronavirus influenced your patients' interest in accessing telehealth services/options from you?



Have you been in contact with anyone who has been tested positive for Coronavirus?



Have you been tested for Coronavirus?



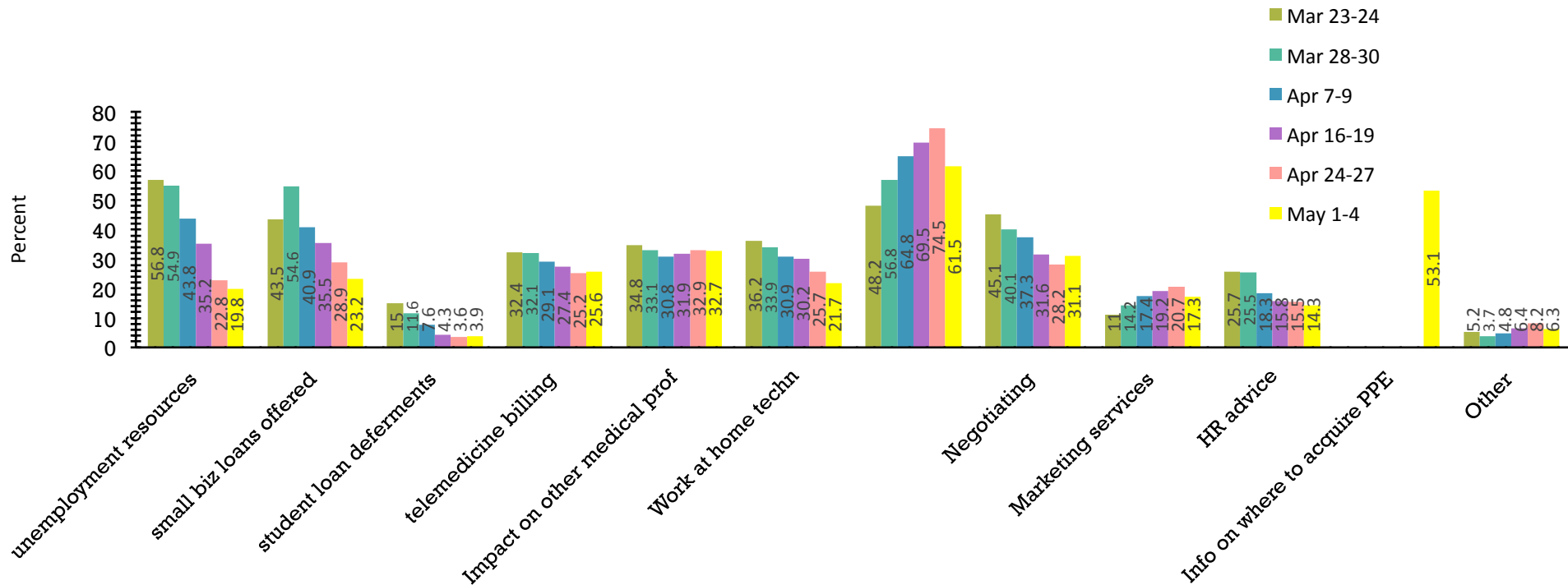
How do you rate your personal stress level? *Average Score 1-10*

Mar 23-24	6.7
Mar 28-30	6.7
Apr 7-9	6.5
Apr 16-19	6.4
Apr 24-17	6.2
May 1-4	6.2

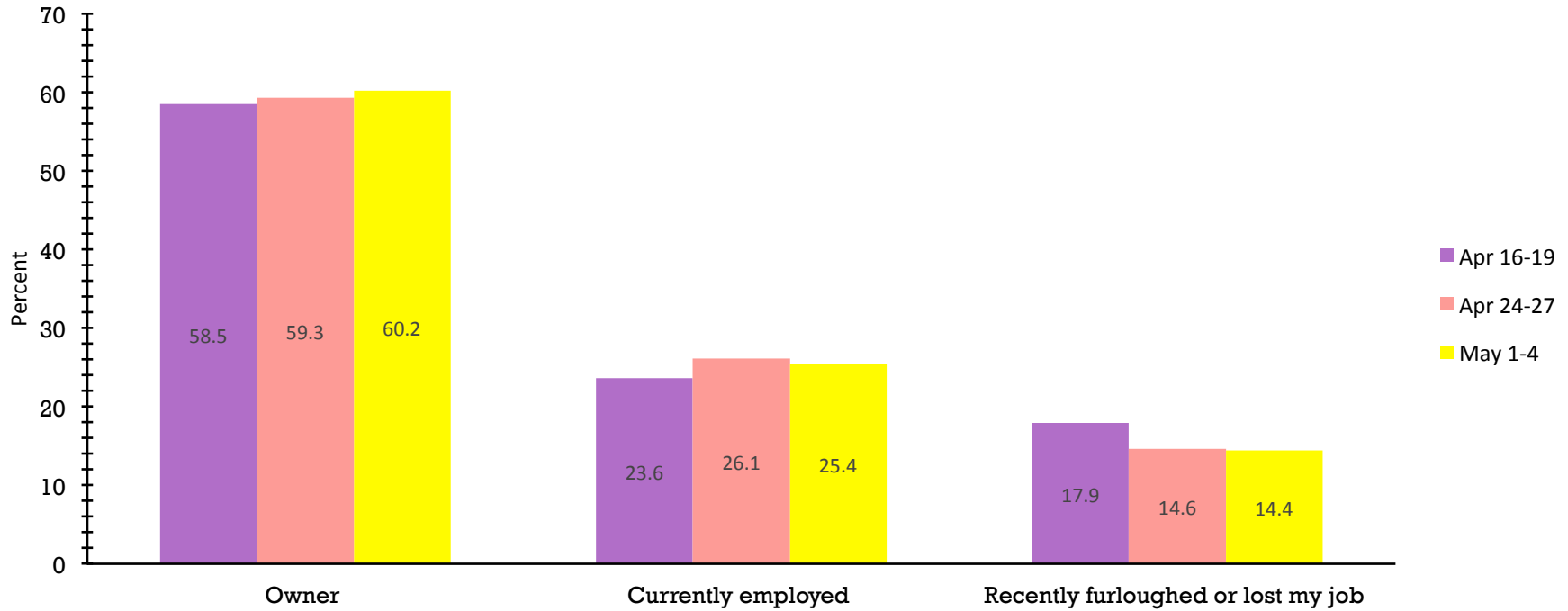
How do you rate your stress level about your business? *Average Score 1-10*

Mar 23-24	7.3
Mar 28-30	7.4
Apr 7-9	7.2
Apr 16-19	7.2
Apr 24-17	7.0
May 1-4	6.9

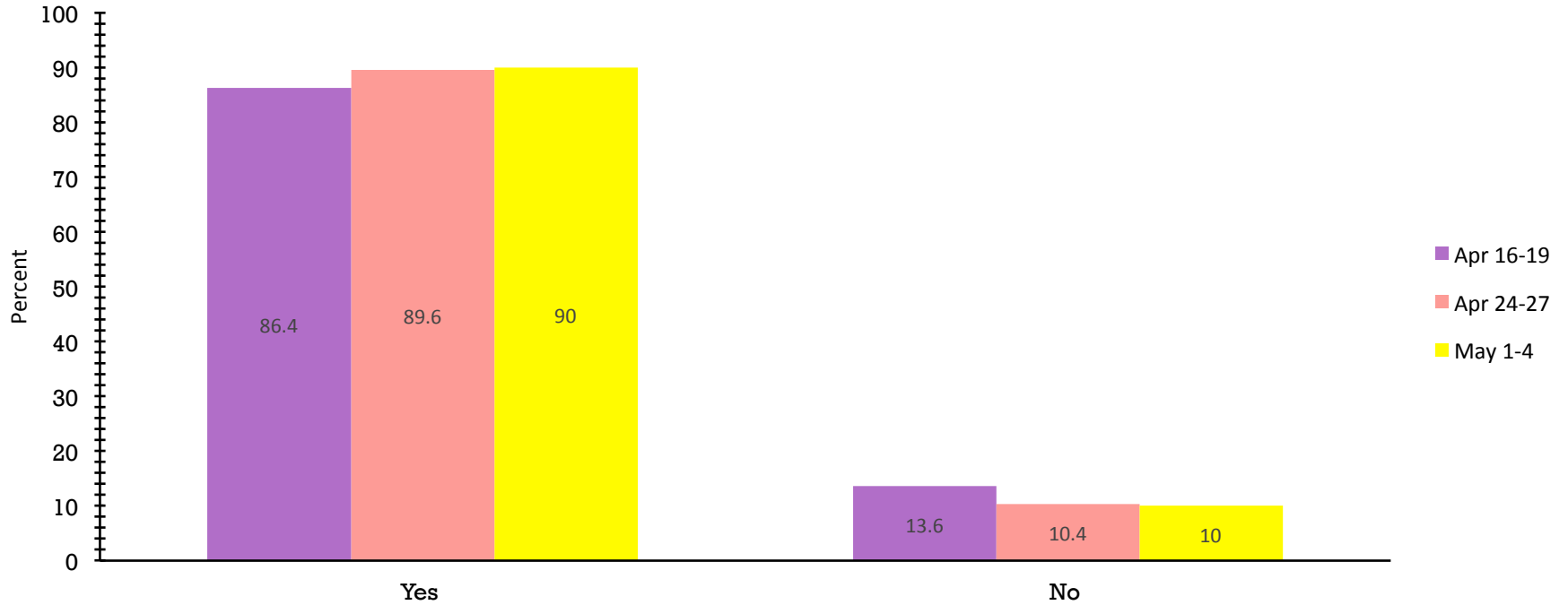
What would help you now? Check all that apply.



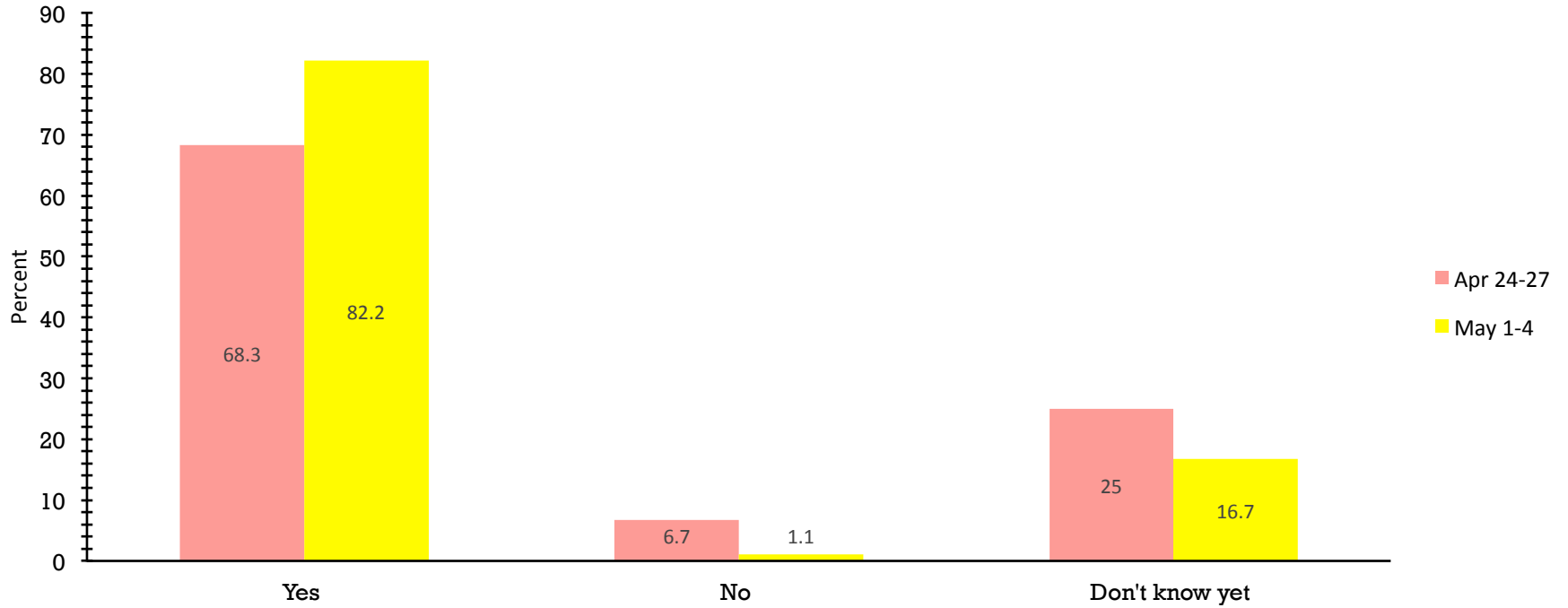
Which best describes you?



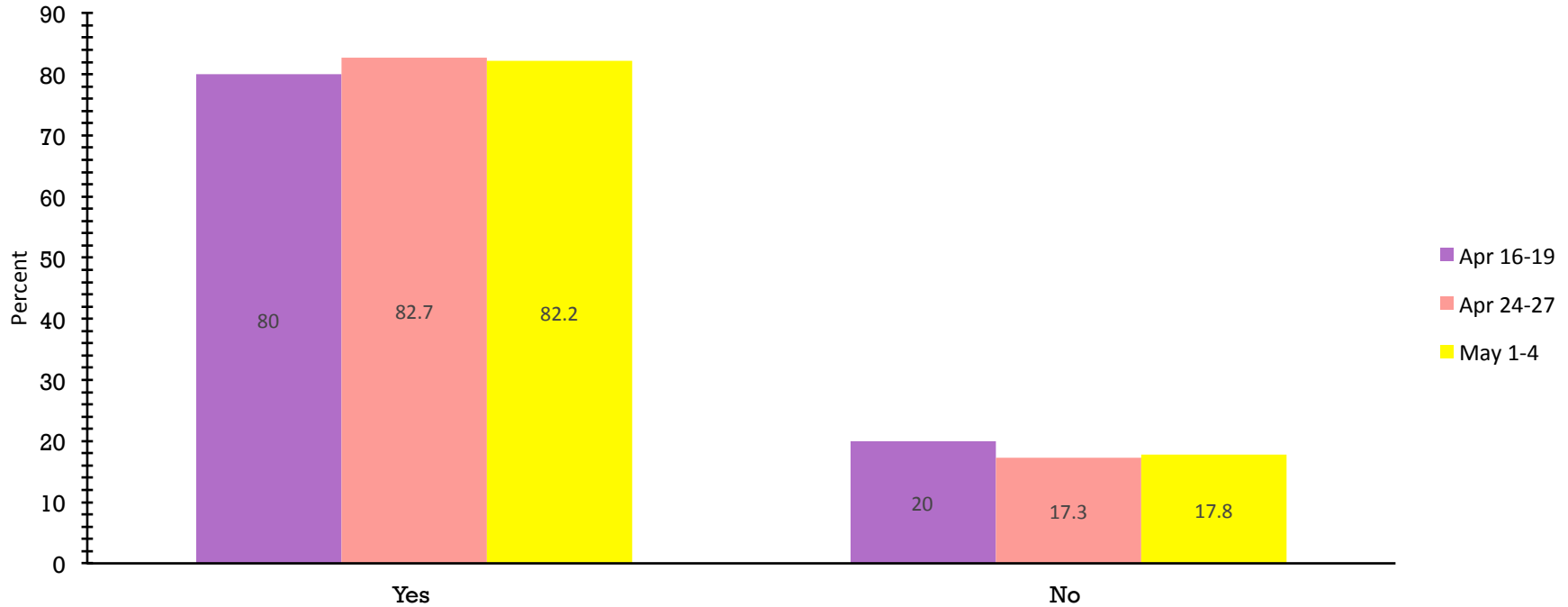
If recently furloughed or lost my job: Have you applied for unemployment?



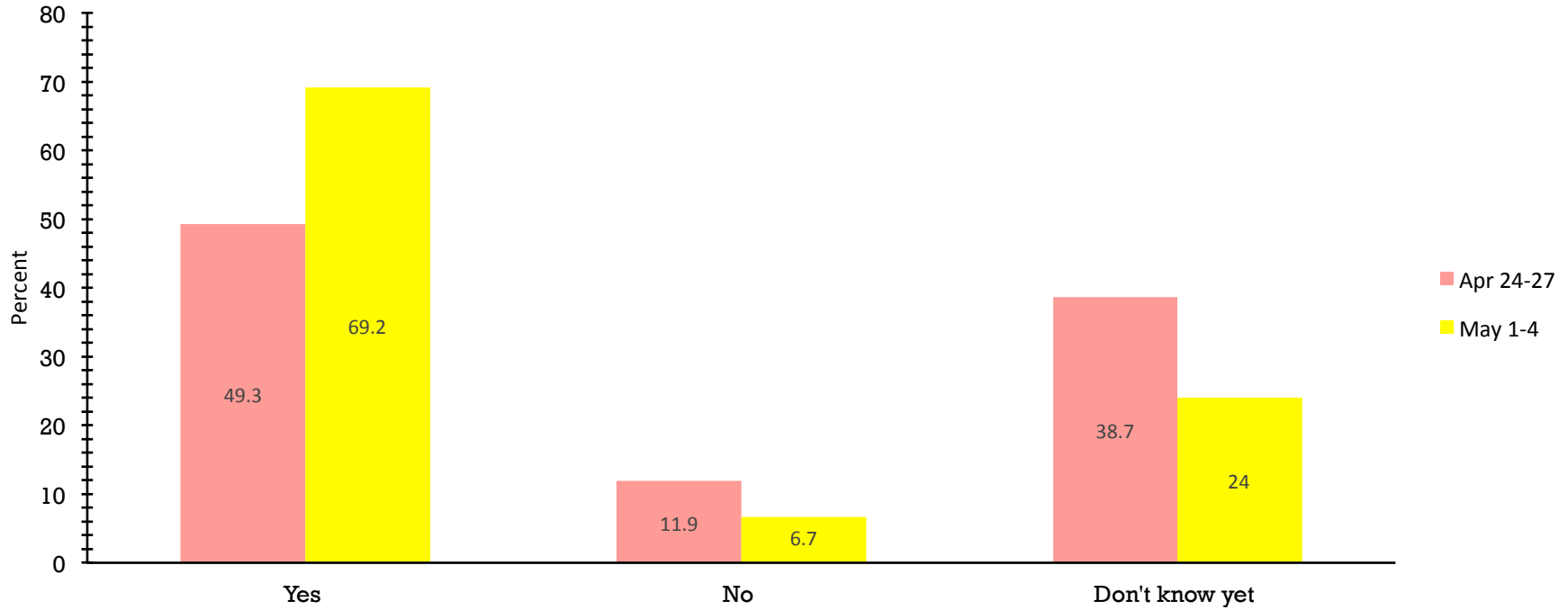
Were you approved for unemployment?



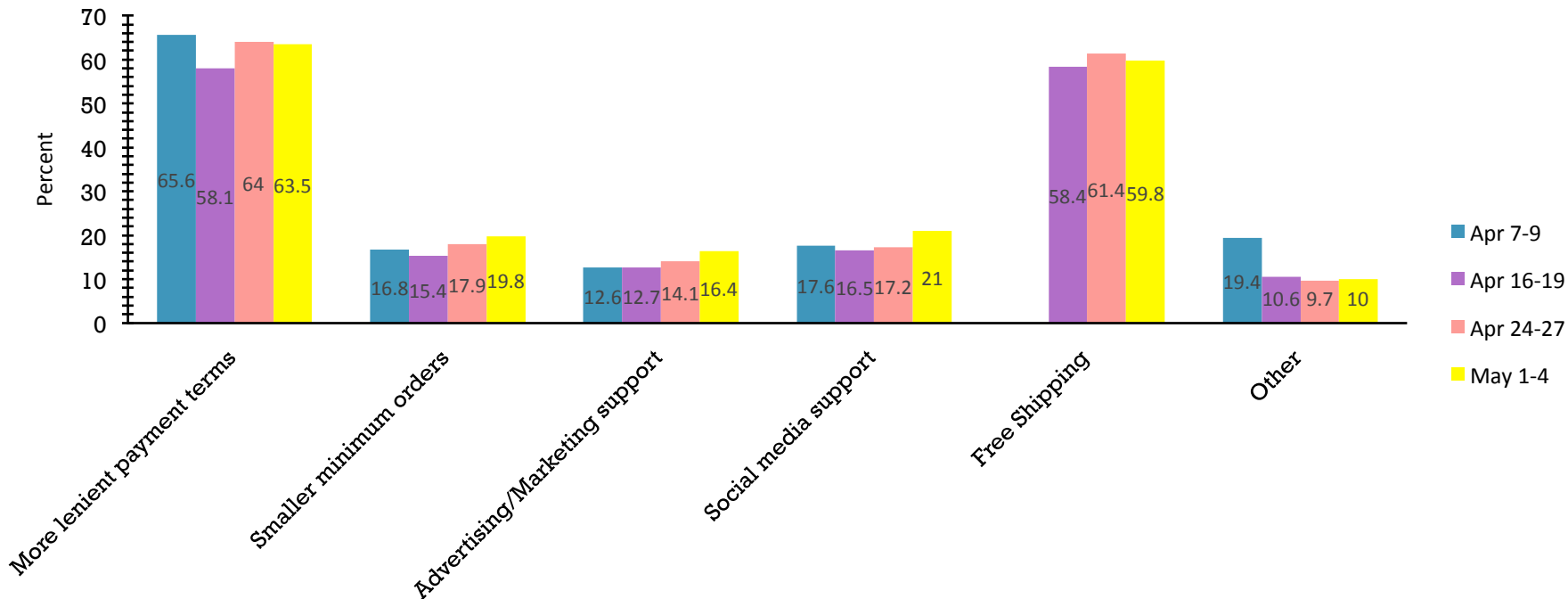
If owner: Have you applied for the CARES Act?



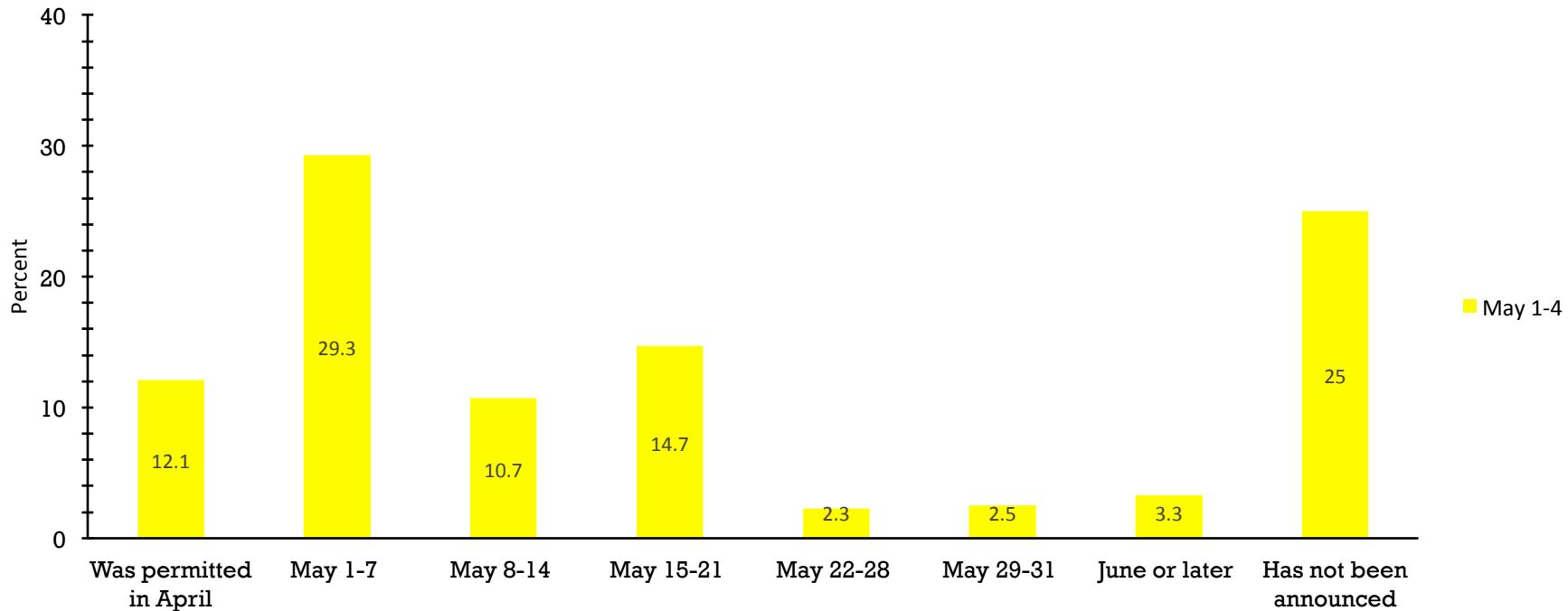
Were you approved for the CARES Act?



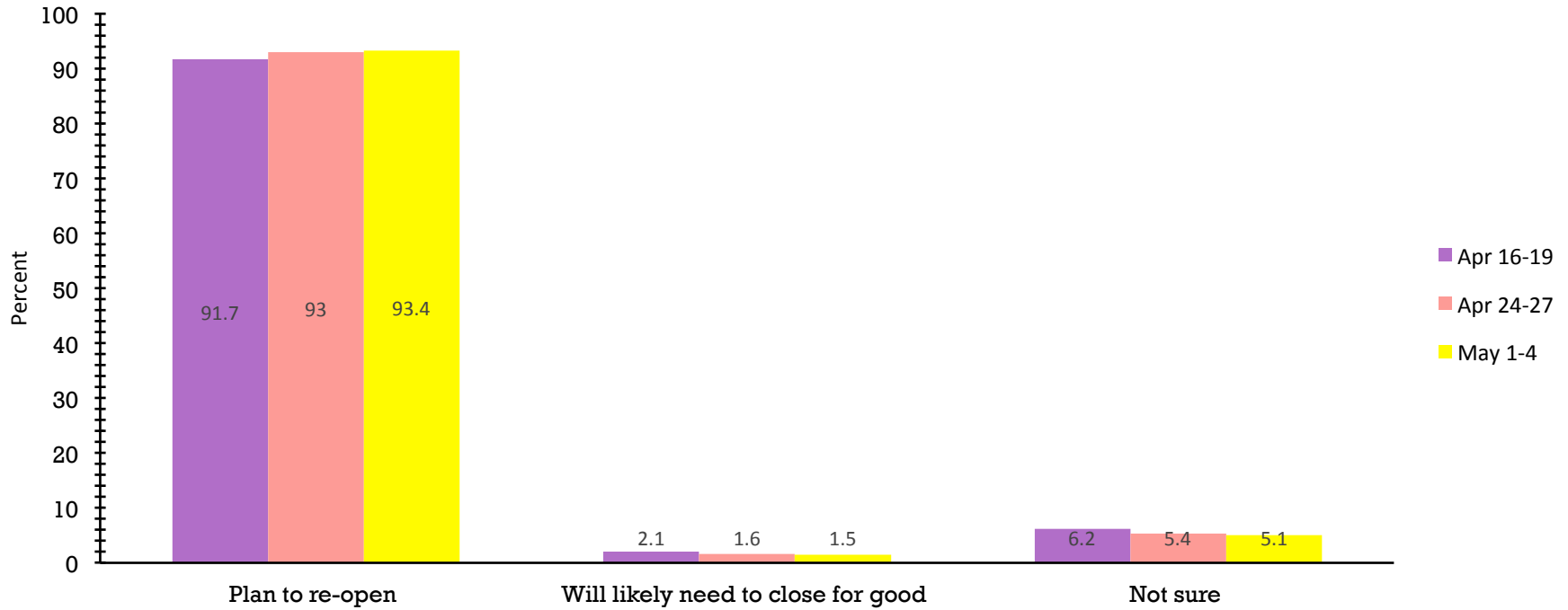
Have you received any of the following assistance from your suppliers? Check all that apply.



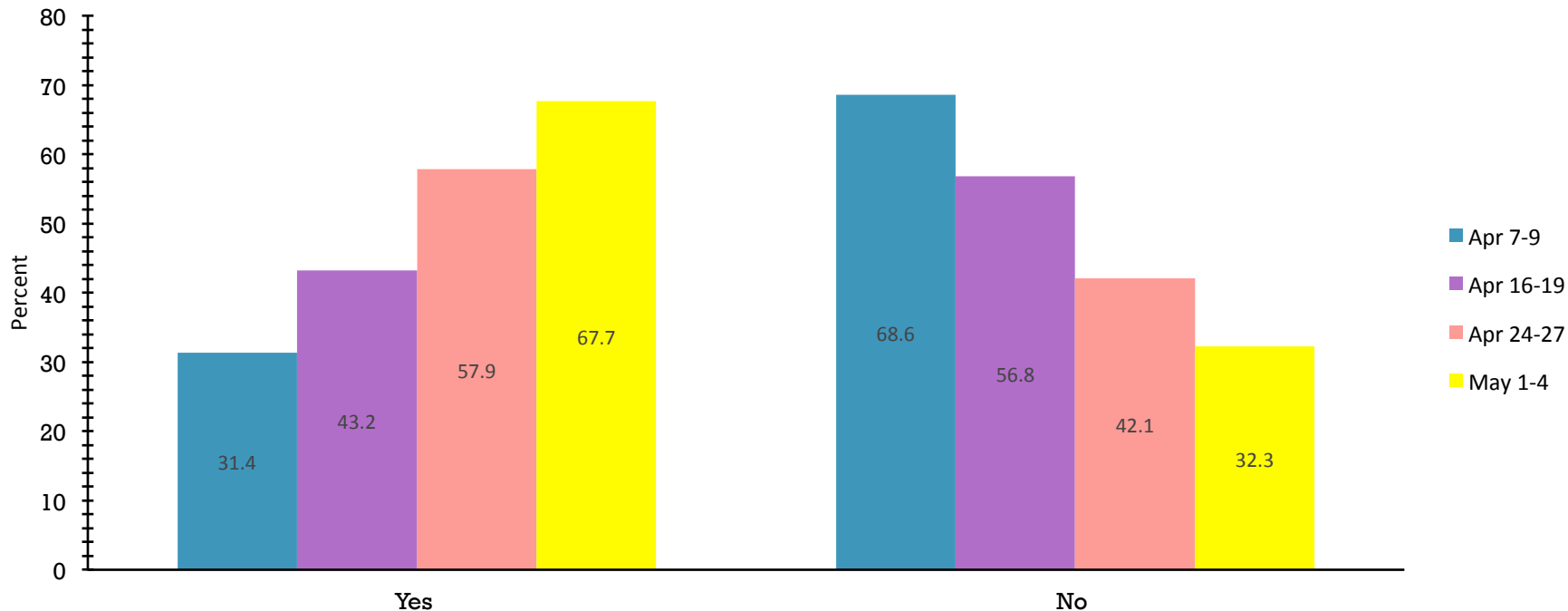
If your state or county has announced when you are permitted to re-open, when is that?



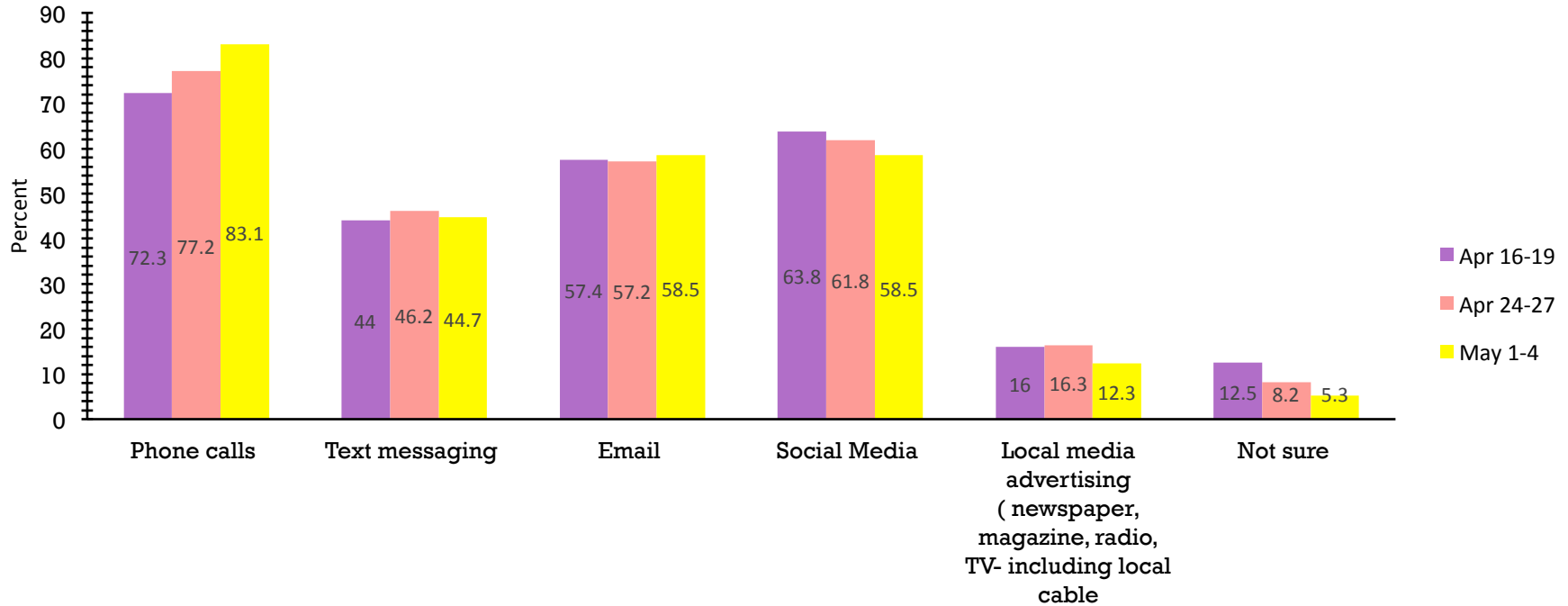
Do you think you will re-open or are you more likely to need to close for good?



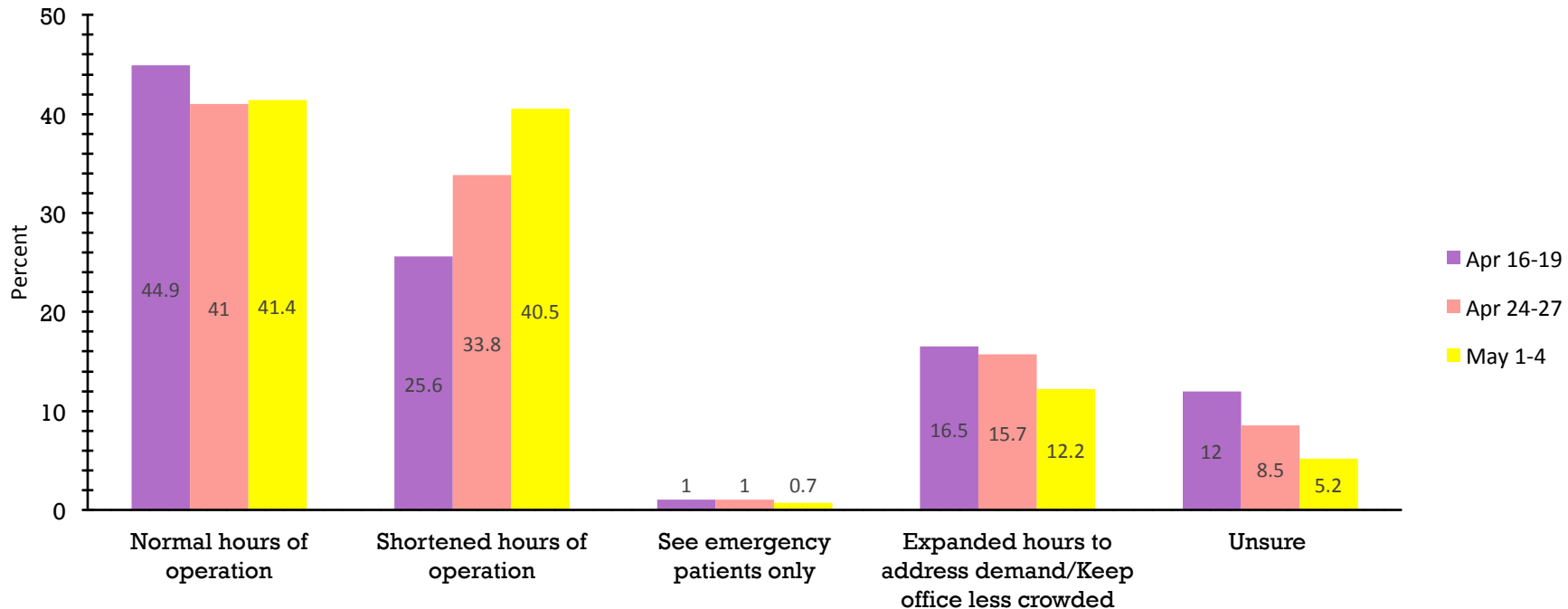
Are you working on written plan for when your practice re-opens?



How do you plan to communicate with patients that you have re-opened?



When you re-open, what do you anticipate your hours of operation to be?



Before the Coronavirus pandemic, what was the average number of patients your practice would see in a day?

Average

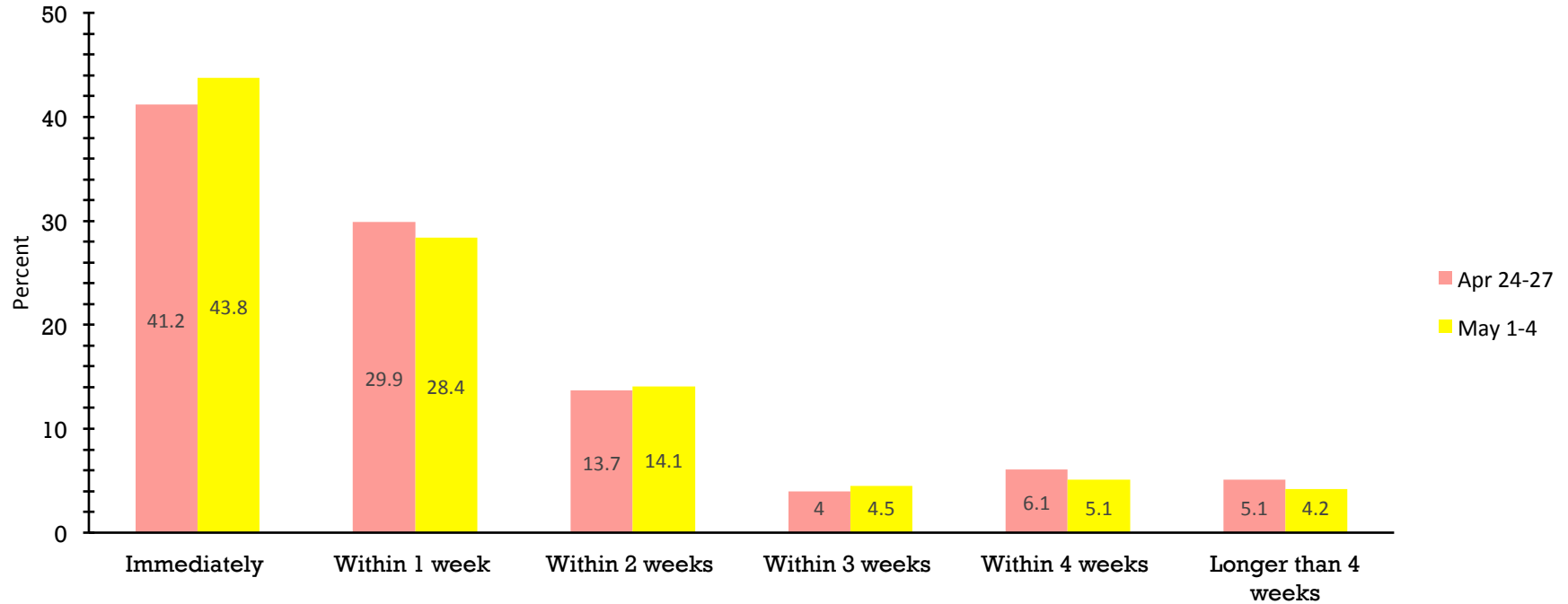
May 1-4 25.2

Now, how many patients will your practice target to see per day?

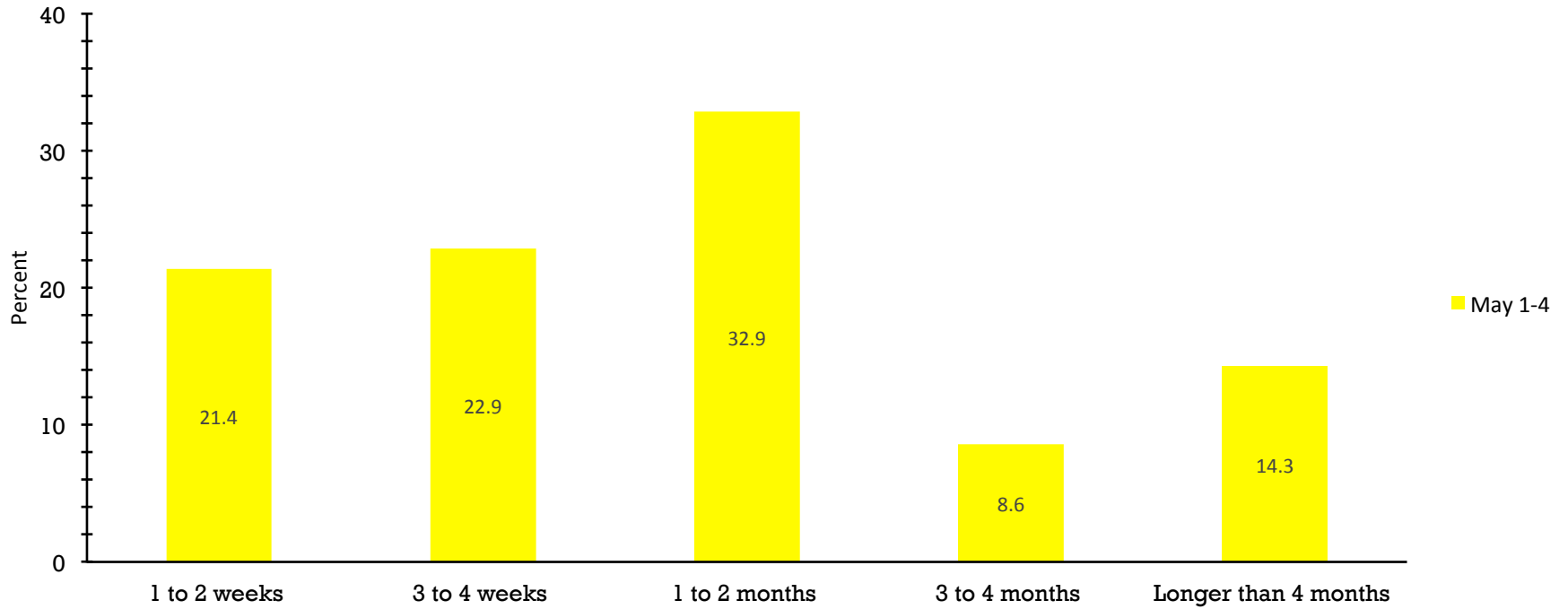
Average

May 1-4 14.3

How soon after you are allowed to re-open do you expect to be up and running?



Starting with the week of 5/4, how many more weeks do you think your business can survive not being permitted to be open?



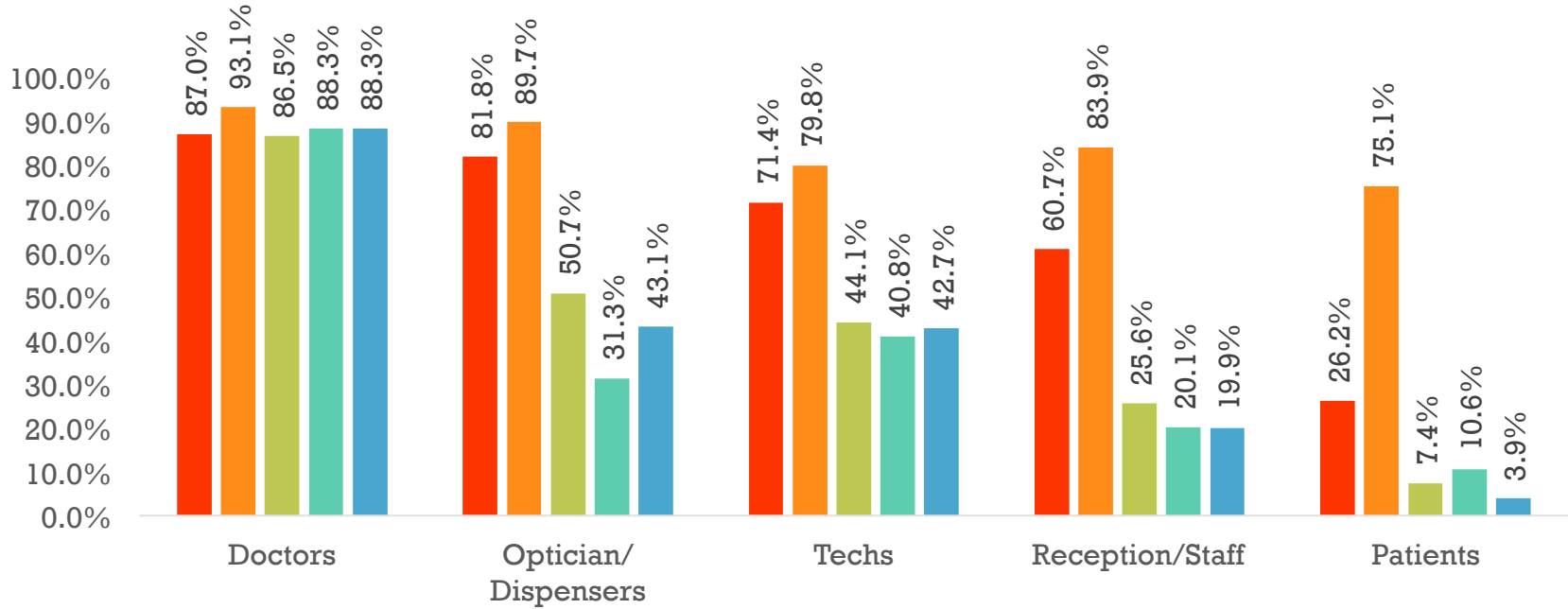
Do you think you will make any of the following changes? Check all that apply.



What PPE do you plan to require and for who? Check all that apply,

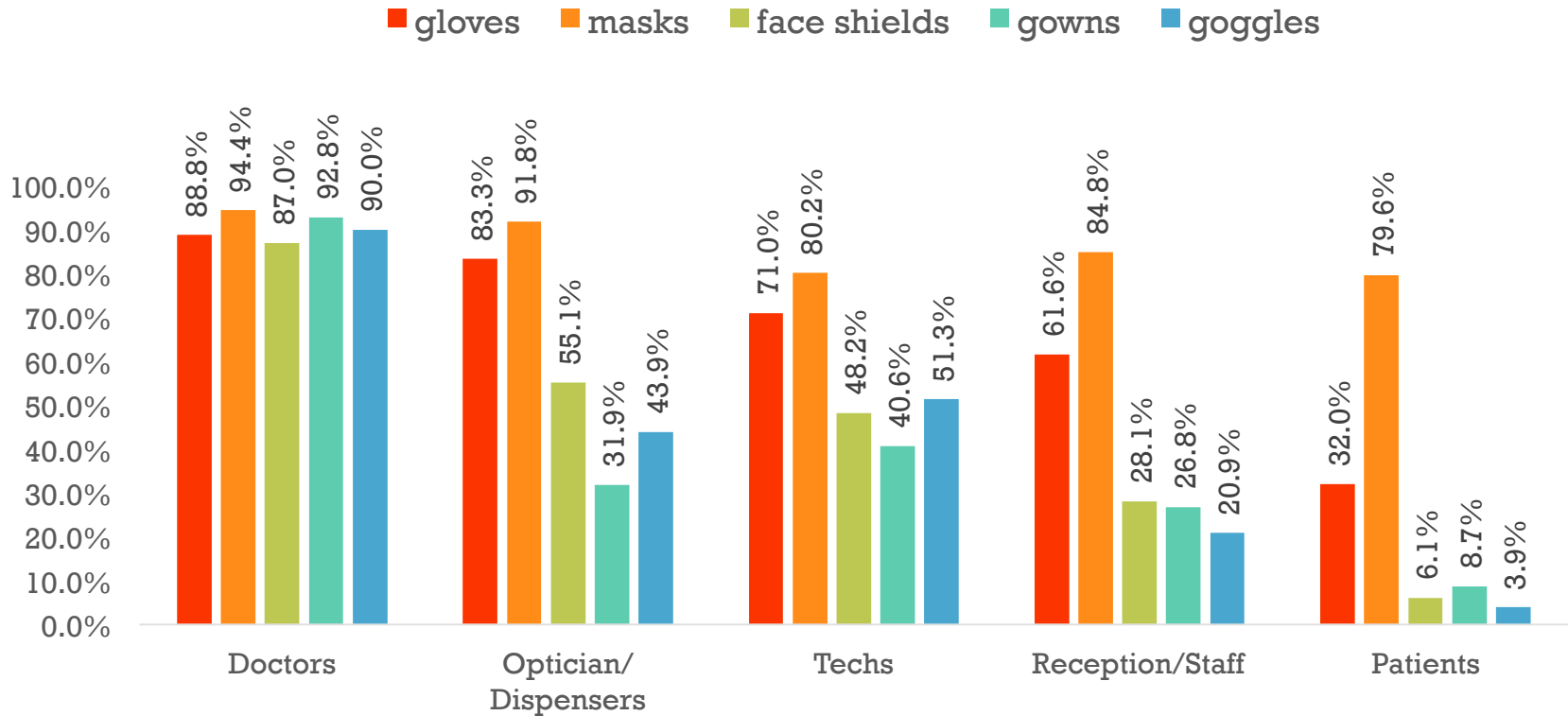
Apr 24-27

gloves masks face shields gowns goggles

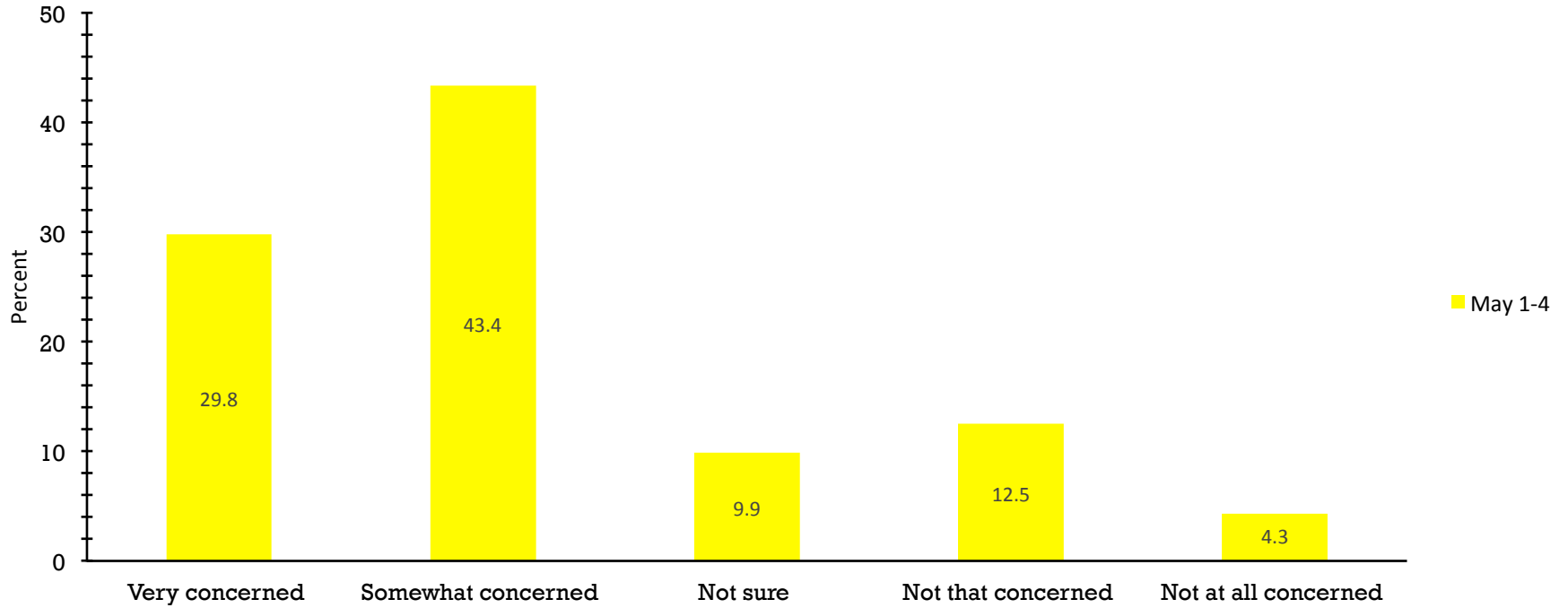


What PPE do you plan to require and for who? Check all that apply,

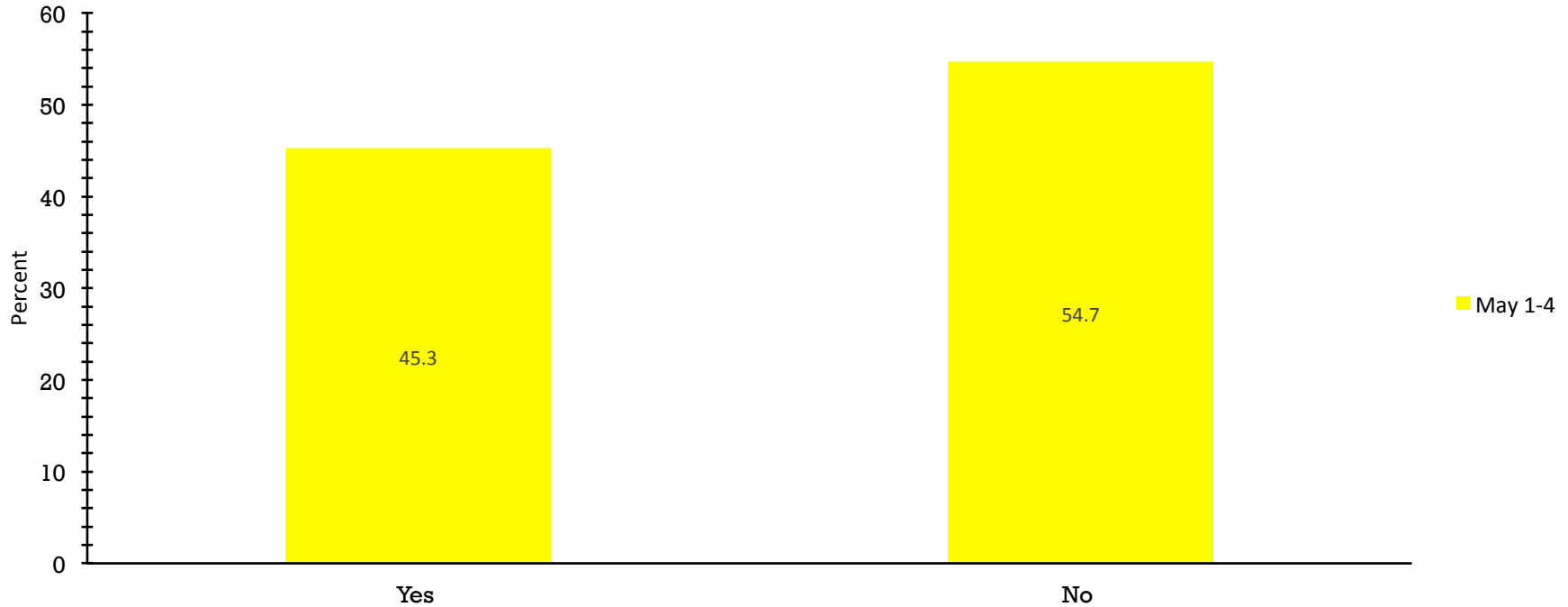
May 1-4



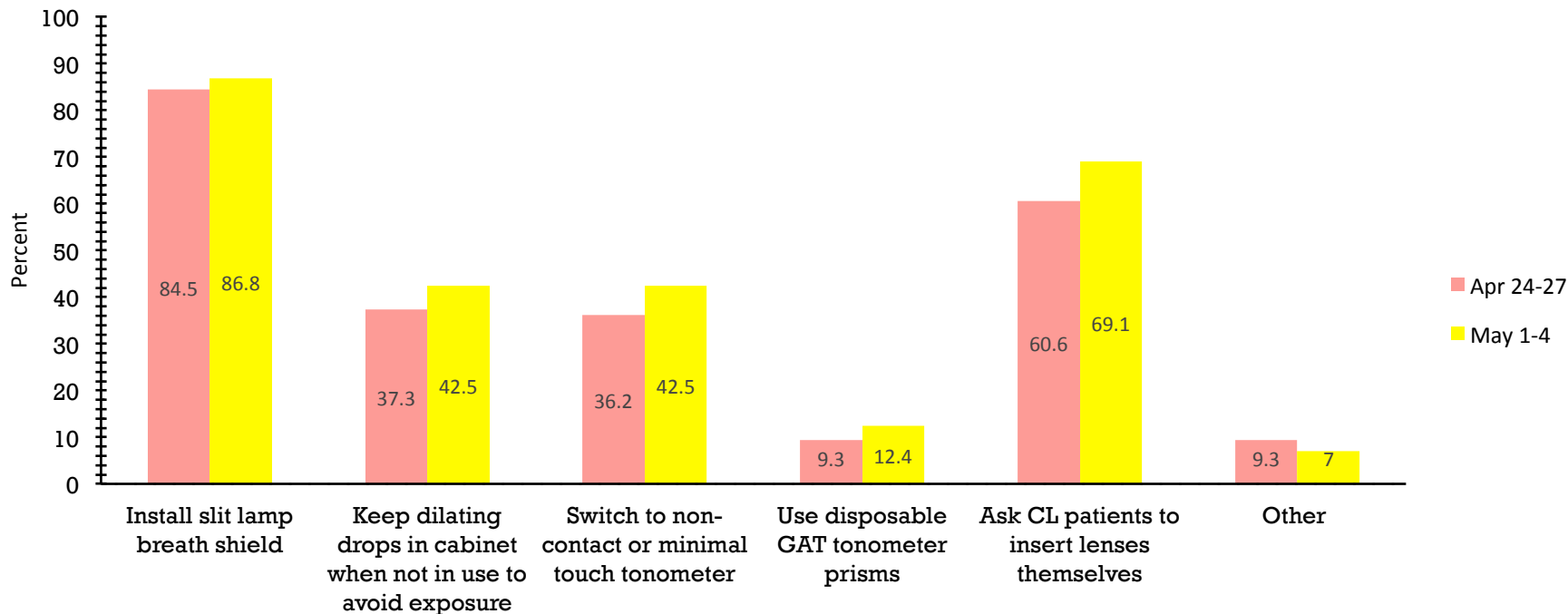
39. How concerned are you about acquiring the PPE you need for you and your staff?



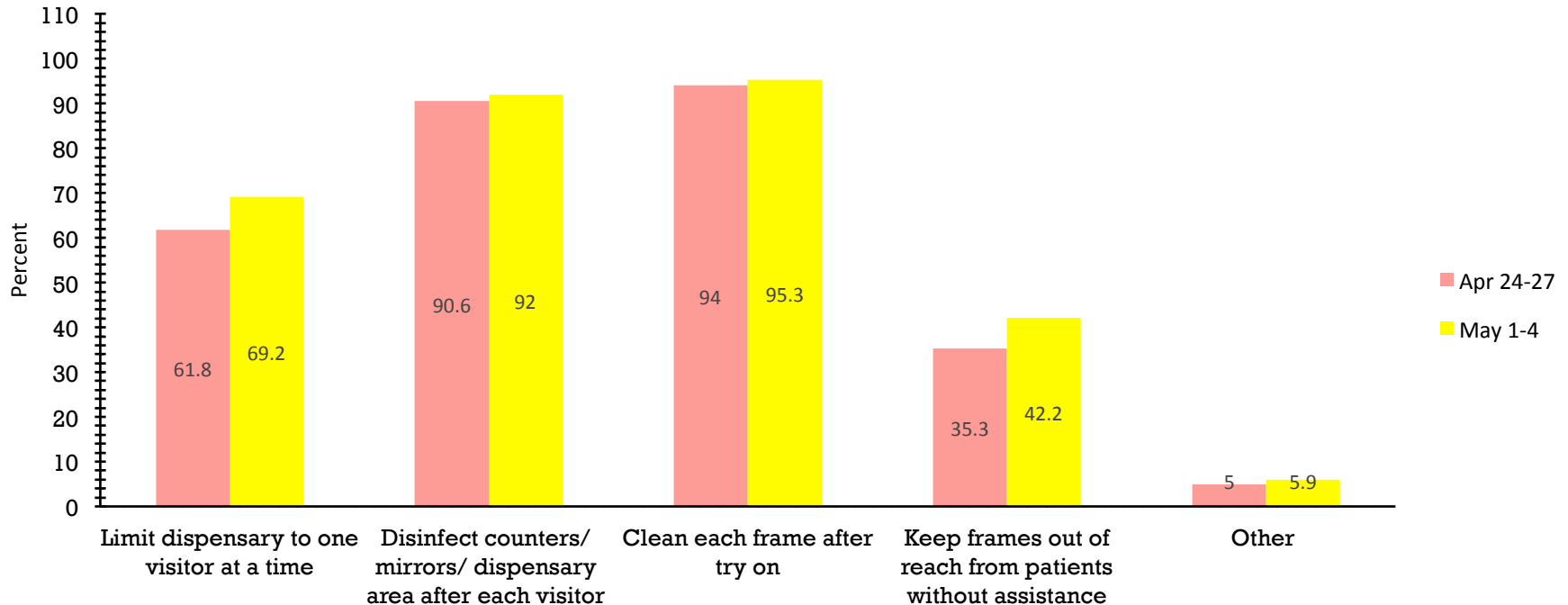
Have you thought about how to manage the additional costs of PPE?



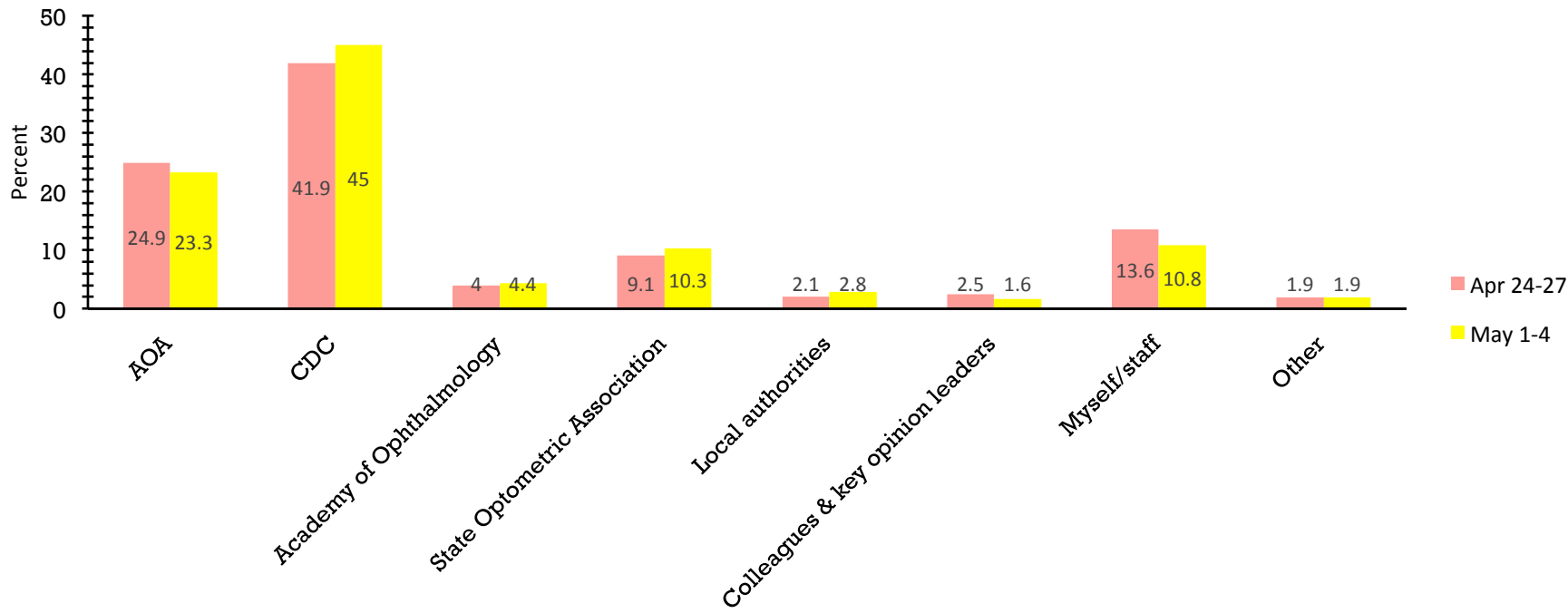
Do you anticipate making any of the following adjustments for examinations/procedures that require close contact? (e.g., CL fitting, tonometry, dilation, slit lamp exam). Check all that apply.



Do you anticipate making any of the following adjustments in the dispensary? Check all that apply.



Who do you think is most appropriate to determine new guidelines for safety/sanitation? Select one.



How do you prefer to engage with sale reps for the following categories over the next few months?

May 1-4

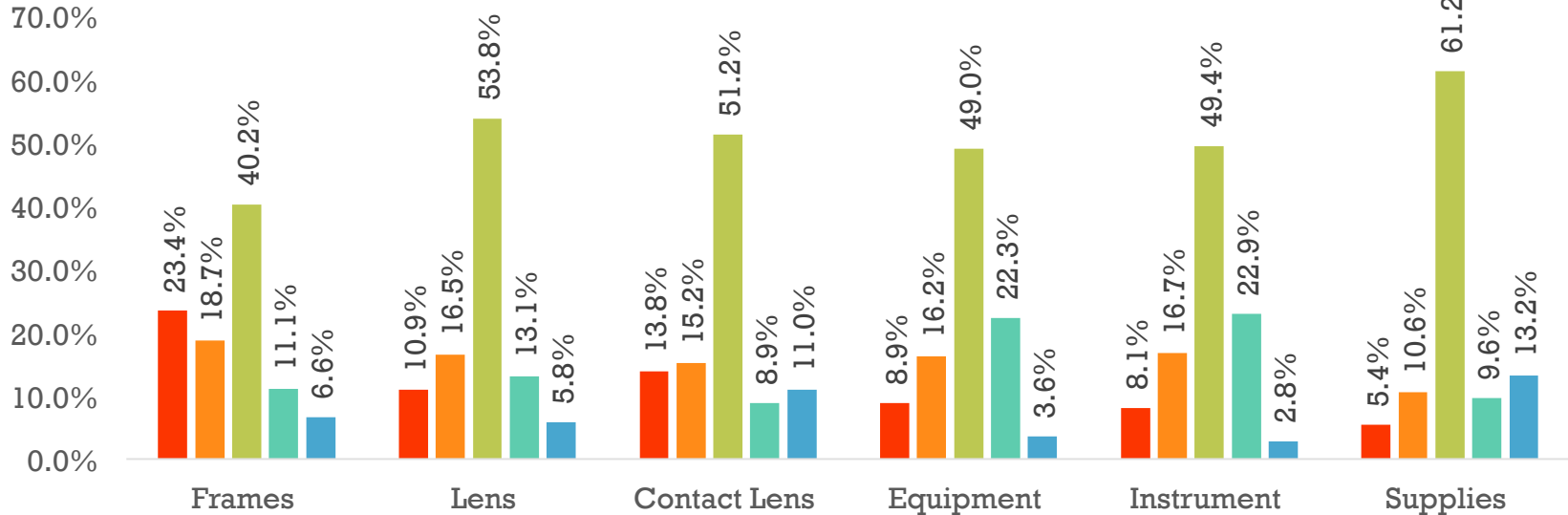
Visits in the office

Virtual video visit

Phone call

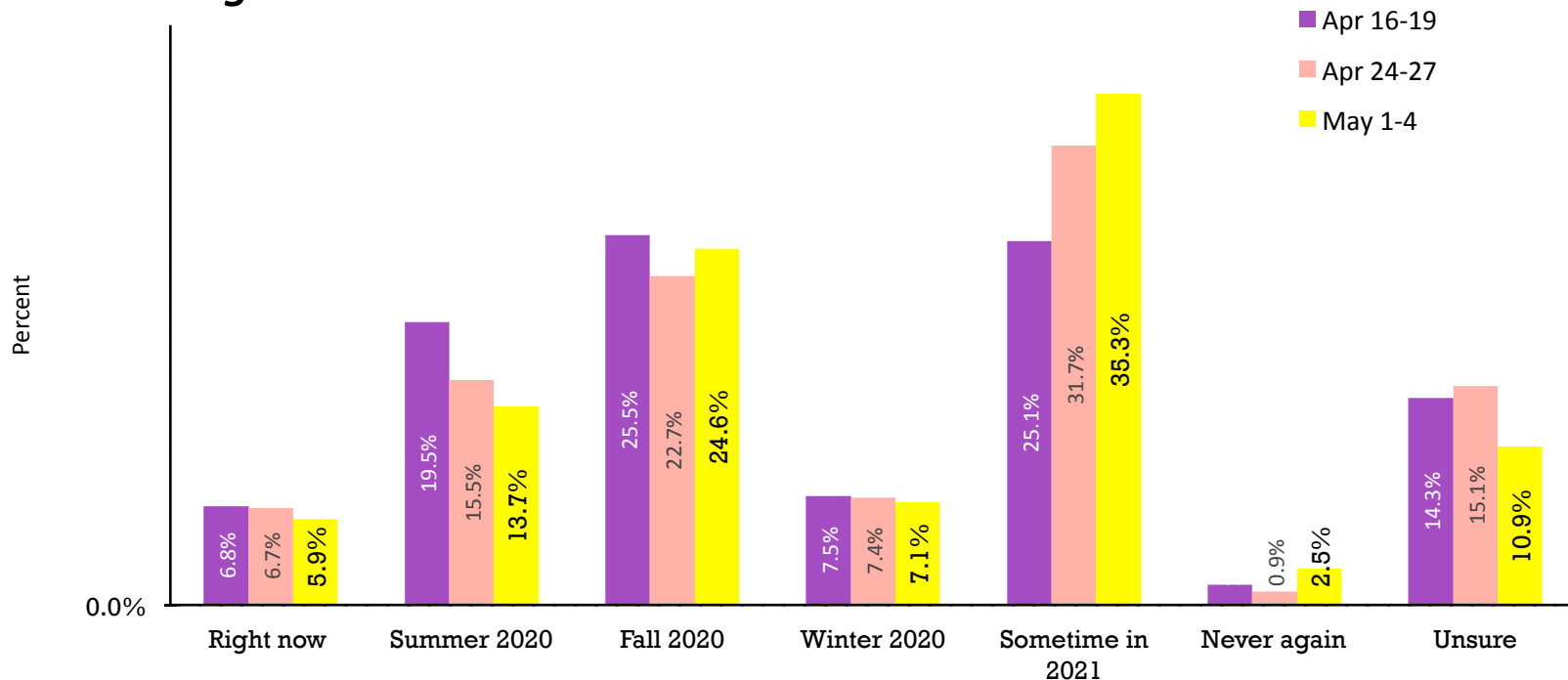
Online demonstration/ presentation

Samples via mail



Assuming public health guidance allows gatherings and travel, when do you anticipate being comfortable traveling to industry events/meetings?

Within driving distance



Assuming public health guidance allows gatherings and travel, when do you anticipate being comfortable traveling to industry events/meetings?

Traveling on a plane

